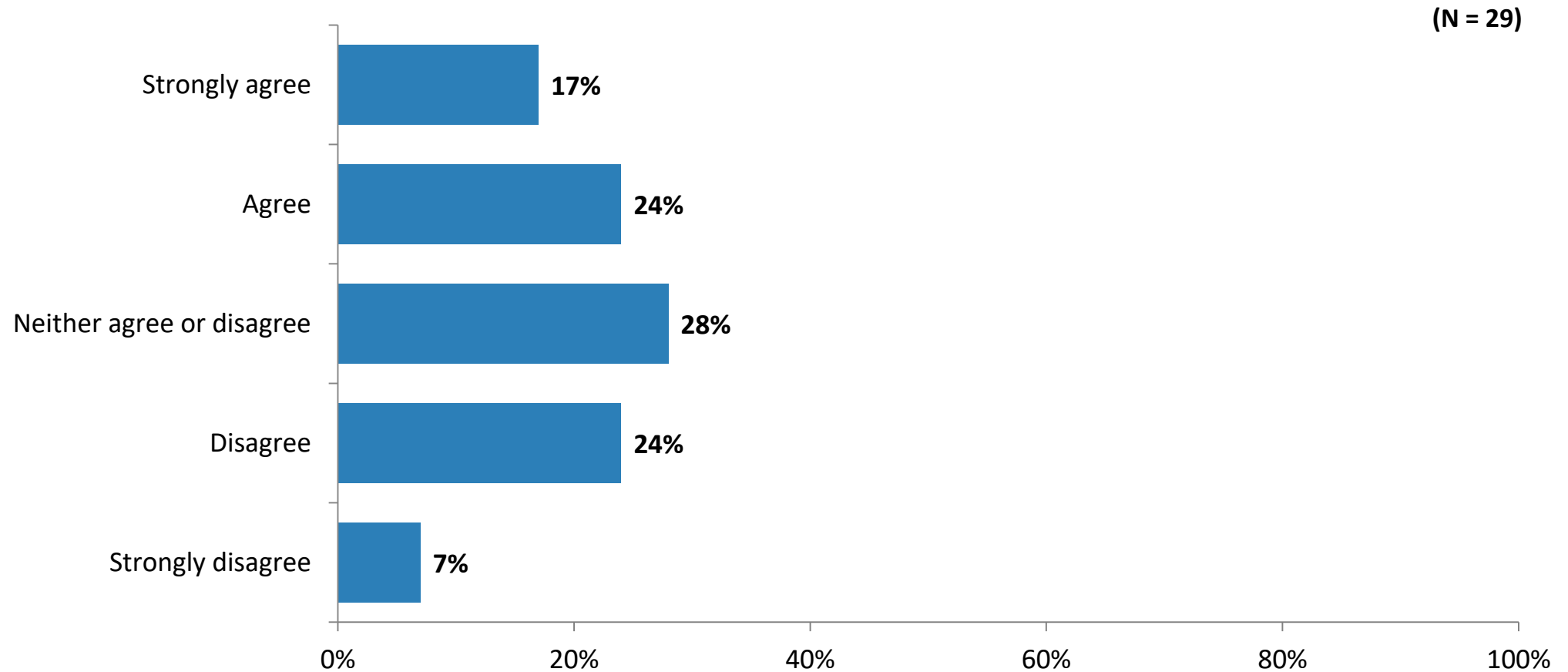


Budget Consultation 2022/23

Results and Analysis

The current Council Tax for a Band D dwelling relating to the services provided by Ryedale District Council is £205.63 per year - or £3.95 per week. To what extent do you agree or disagree that Ryedale District Council provides value for money?



Please provide any information to support your response to Q1:

Response No	Answer text
5	Roads are poor. Leisure facilities are deteriorating and old fashioned. More short stay parking required for local families.
8	Appalling services & getting worse-in some cases none existent.
9	Money is wasted on the wrong priorities and we see staff not working effectively or efficiently. If the council was a business it would be bankrupt from poor decision making and bad management: there is a lack of understanding and a lack of vision. .

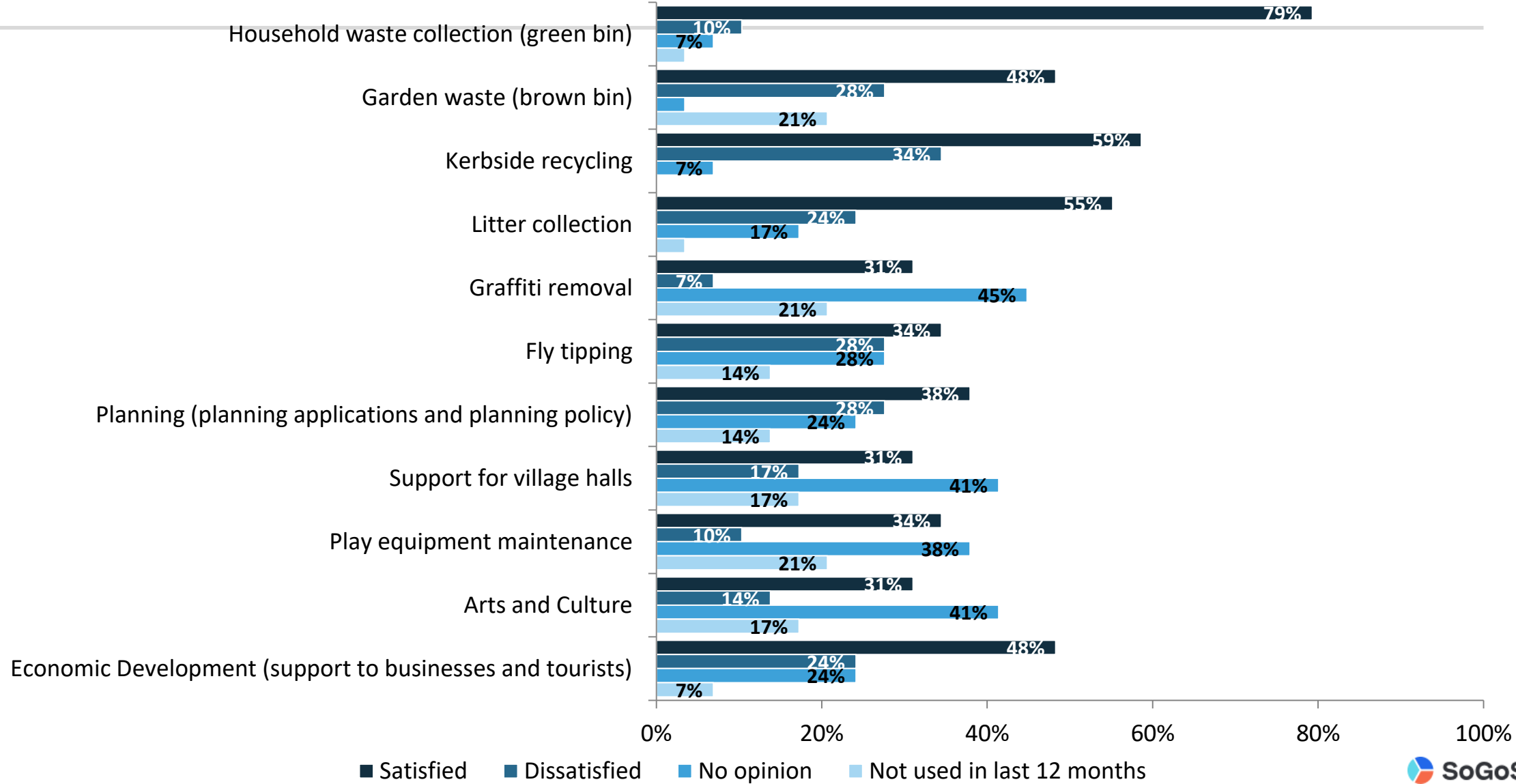
Please provide any information to support your response to Q1: (Continued)

Response No	Answer text
12	Regulatory services appear severely under resourced, which is visible in the lack of planners to undertake enforcement and progress the review of the local plan, publication of IFS etc. The outsourcing of leisure services has led to poor quality facilities compared to neighbouring authorities like Hambleton. Recycling also appears poor compared to neighbours.
13	The current two tier system of local governance is an unnecessary bureaucracy
16	Kirkbymoorside seems to be forgotten where the council are concerned!

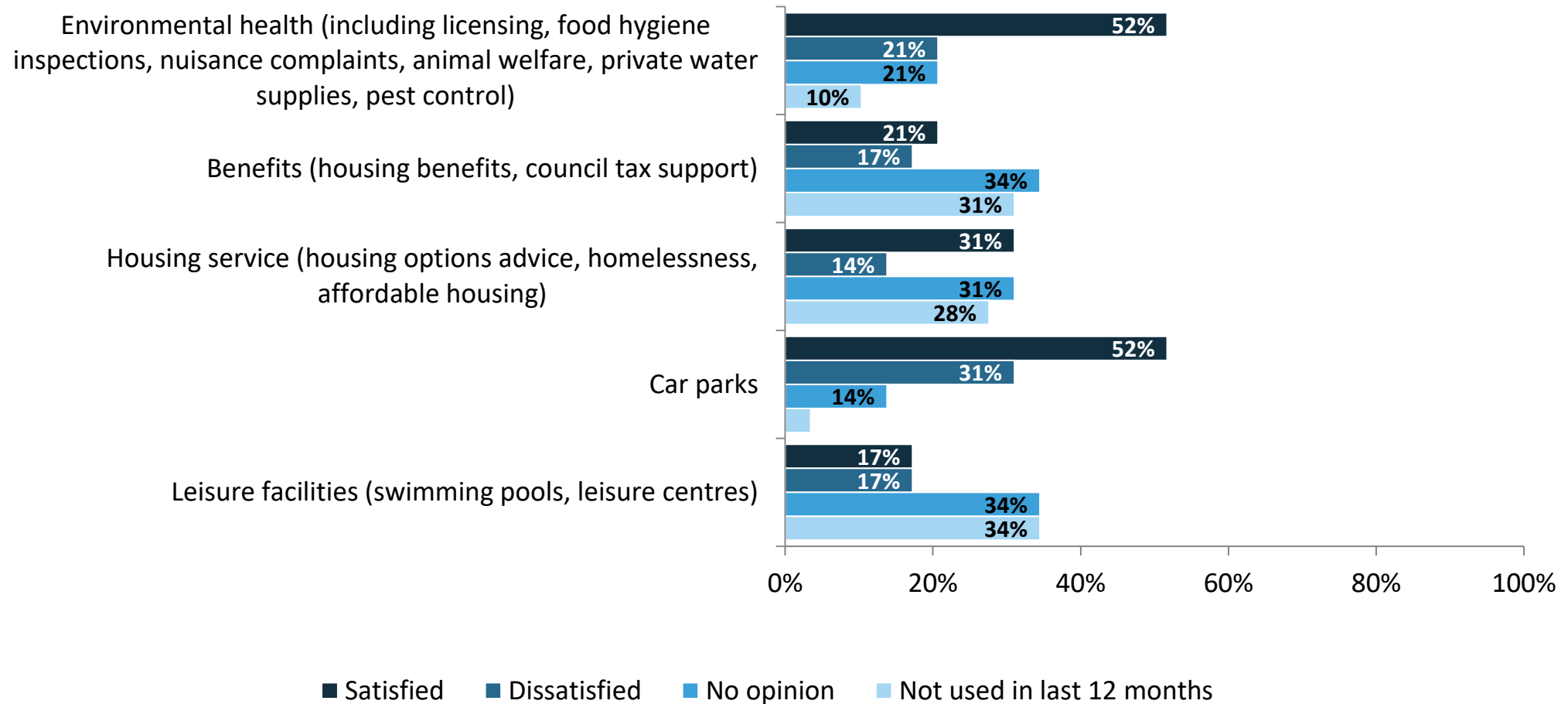
Please provide any information to support your response to Q1: (Continued)

Response No	Answer text
20	I am sure further savings could be made without cutting services
22	Not enough waste collections, once every two weeks isn't enough. The roads in Ryedale are in terrible state of repair.
25	It's not about how much we pay to Ryedale council it's about the total amount of council tax we pay which is very expensive.
27	Overall I think the service provided is acceptable.
29	How can less than £4 per week not be value for money given all the services the Council provides.

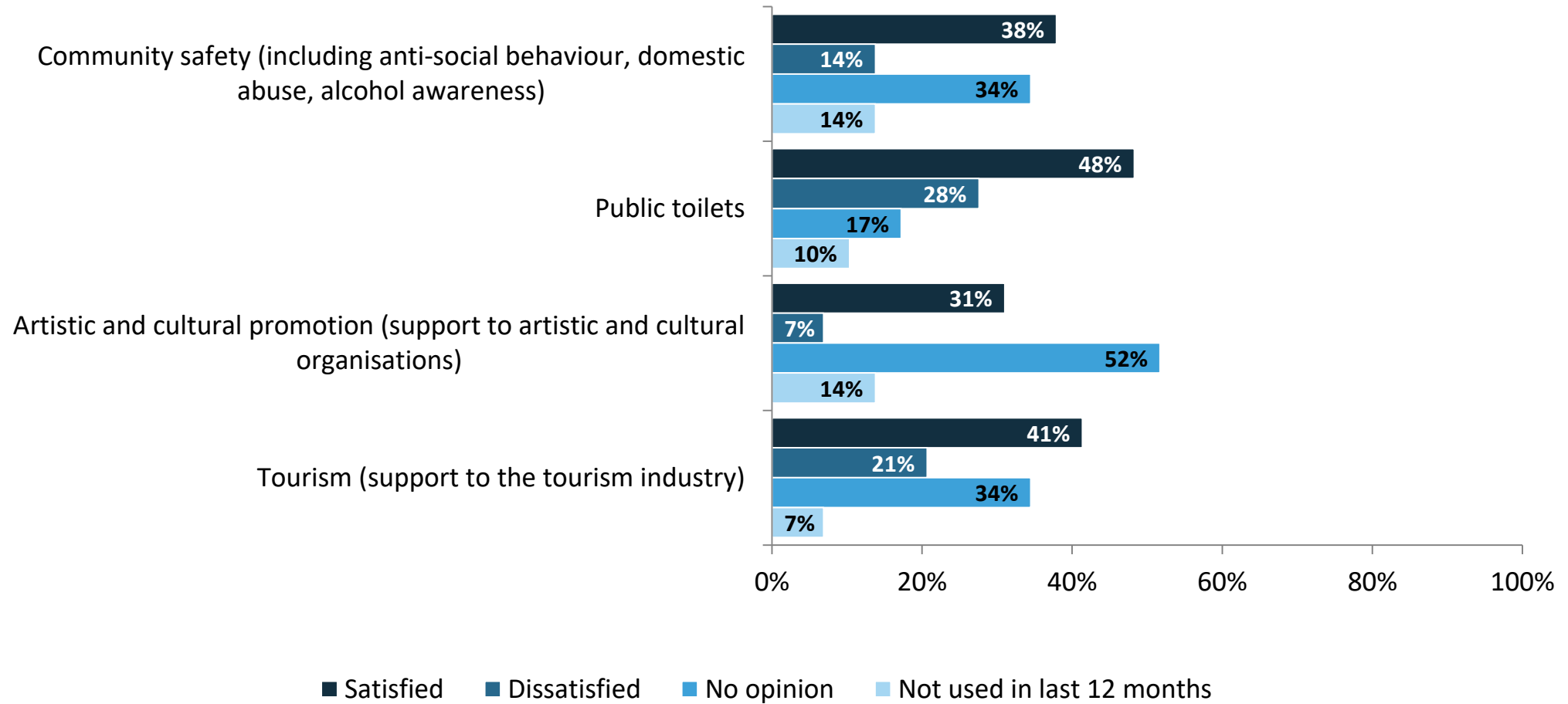
What is your opinion of the following council services over the last 12 months?



What is your opinion of the following council services over the last 12 months? (Continued)



What is your opinion of the following council services over the last 12 months? (Continued)



Please provide any information to support your response to Q4:

Response No	Answer text
7	<p>Kerbside recycling is below expectations, collection staff seem more interested in their mobile phones than to actually ensure articles go in the truck, this applies also to garden waste. Almost every collection results in tax payers picking up the recycling from streets.</p> <p>Litter collection is becoming non existent with fewer bins available and more waste on our roadsides. Fly tipping is on the increase owing to costs at recycling facilities, the cost of dealing with fly tipping will continue to increase as long as charges are applied at recycling depots. Said costs will come from council taxpayers.</p> <p>Planning has become a farce with the increase in applications granted to developments in rural communities, village life is been ruined by large developers who are only interested in profits . Benefits will never encourage people to find work.</p> <p>Community safety is at an all time low, antisocial behaviour is out of control through lack of Police visibility.</p> <p>Toilets are appalling.</p>

Please provide any information to support your response to Q4: (Continued)

Response No	Answer text
8	Appalling & complacent in almost every area. Focus on tourism to the exclusion of resident's interests Indiscriminate & inappropriate housing development ruin the area

Please provide any information to support your response to Q4: (Continued)

Response No	Answer text
9	<p>There is no visible activity from the council that is productive or applying common sense to problems faced by our communities . Inefficient services, poor services compared to other councils in the area and too much strategy not enough Acton.</p> <p>Car parking and toilets are a disaster in Helmsley for us and visitors, and neither officers or elected members seem interested to put things right. Similarly with tourism - nothing being done?</p>

Please provide any information to support your response to Q4: (Continued)

Response No	Answer text
10	Bin collections have run smoothly but I feel we would benefit more from a bin as opposed to boxes for recycling. Every county around us now provides this and having lived in Scarborough for a while before moving to ryedale i feel it worked much better. I have seen a large amount of flytipping around the wolds valley which is often not dealt with, despite reporting it

Please provide any information to support your response to Q4: (Continued)

Response No	Answer text
12	Litter removal is very much supported by the Malton and Norton tidy up team! I don't feel that work on economic development and tourism is very well promoted locally. Eden Camp doesn't appear to have been very successful. The Council should be much more proactive in trying to find solutions to improve walking and cycling's links between Malton and Norton. The level crossing situation should be a Council priority.

Please provide any information to support your response to Q4: (Continued)

Response No	Answer text
13	<p>The garden waste service ends too early. This year my last collection was in mid November when leaves were still falling and gardens were still growing. All final collections should have a December date.</p> <p>Planning processes are slow and overly cumbersome. The drawing up of the district plan is so slow that it's out of date before it's published</p>
20	<p>Some of the above things do not get sufficient news/notification or publicity.</p>

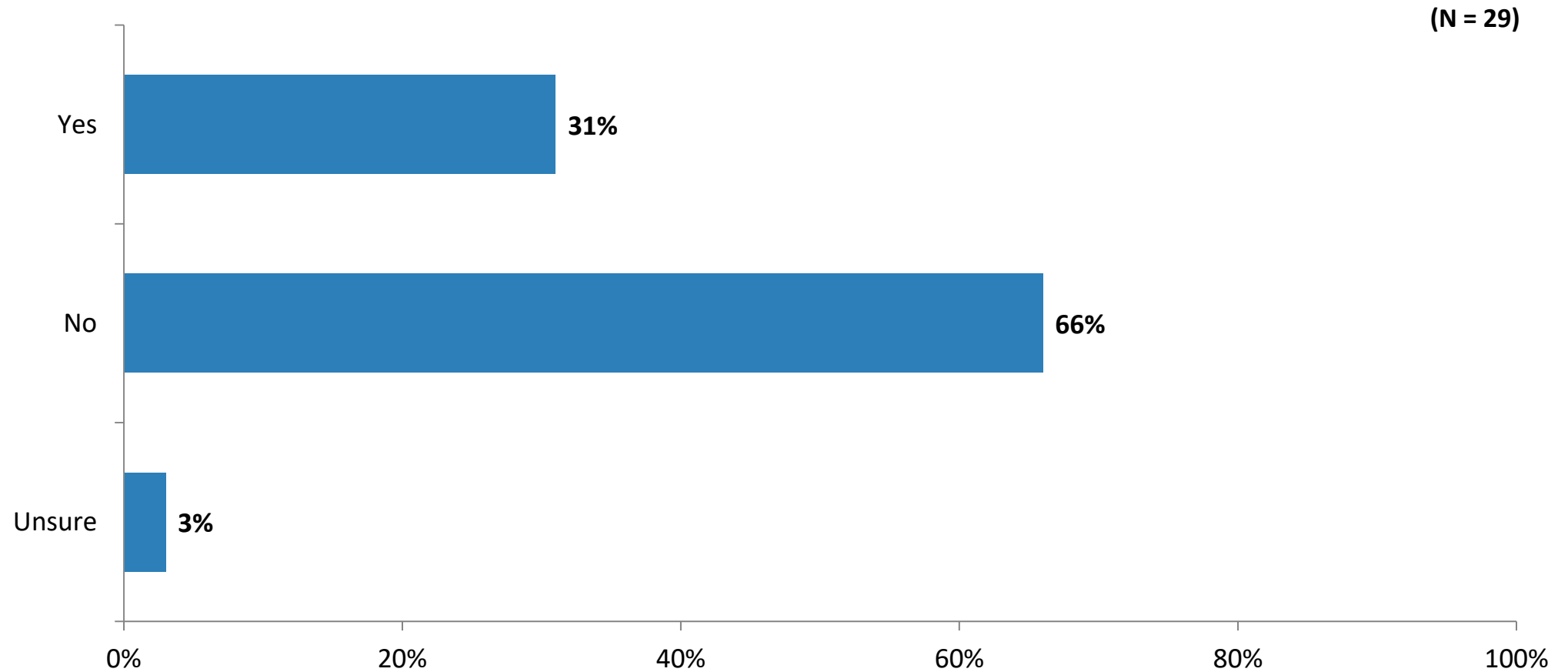
Please provide any information to support your response to Q4: (Continued)

Response No	Answer text
22	<p>Just not enough waste collection. Once every two weeks isn't enough when you have a big family. The bins are full with in a week.</p> <p>We are in band e for council tax and pay £260 per month yet always have overflowing bins.</p>
24	<p>Recycling is very poor in Ryedale, the rules as to what is recycled means most stuff goes to landfill which is shocking!!</p> <p>The brown bin system is also poor with it ending far too soon before all the leaves have fallen.</p>

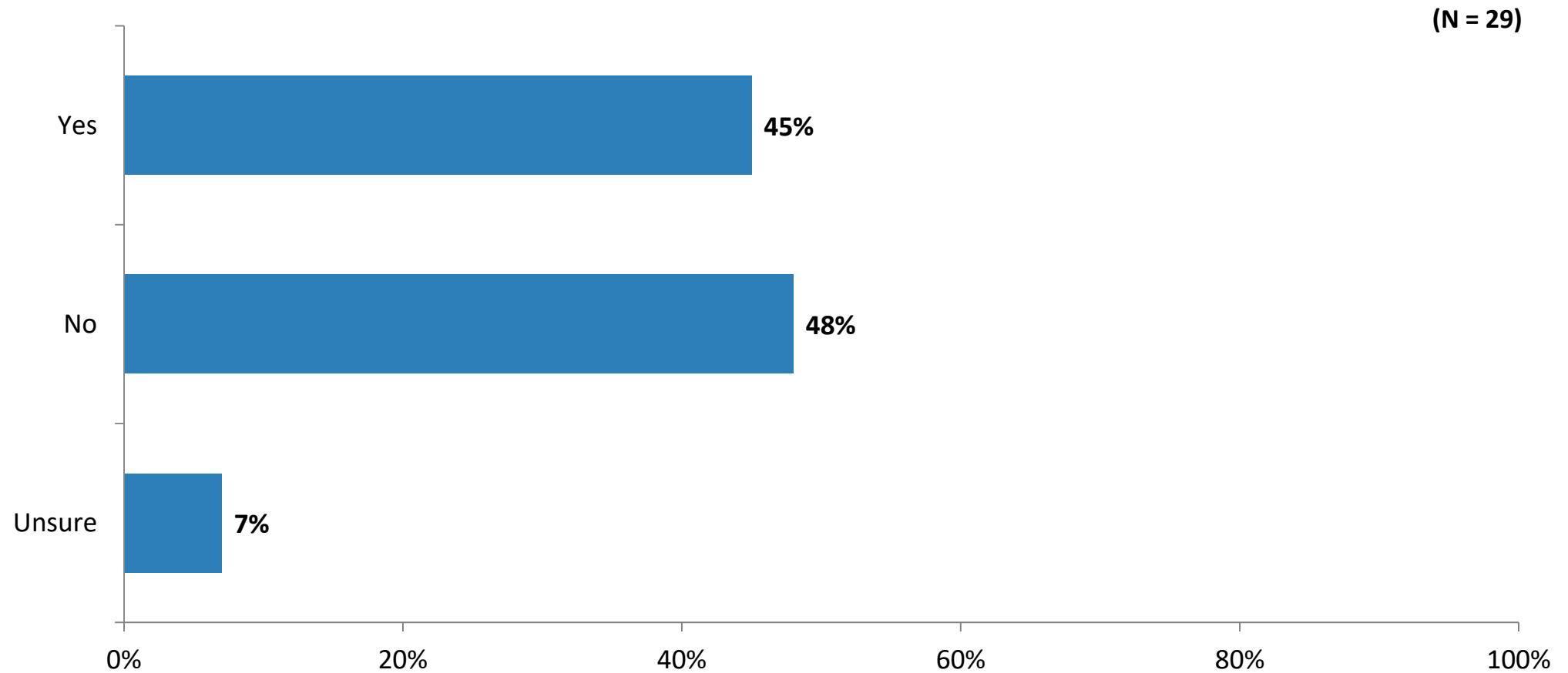
Please provide any information to support your response to Q4: (Continued)

Response No	Answer text
25	I don't agree with having to pay extra for garden waste on top of the expensive council tax.
27	People wouldn't fly tip so much if there was a better scheme to encourage them to go to the recycling centre, maybe re look at the charging, it must cost the council more clearing up fly tipping,
28	Leisure Services have no money. The leisure centres are so old and useless, they are not a place people want to go as there is literally nothing there and they are just sat waiting to fall down!
29	The council has continued to provide services

Do you agree that the Council should introduce or increase charges for discretionary services (e.g. garden waste, commercial waste, car parking and pest control) to ensure the costs of these are recovered?



Do you agree that the proposed limit is reasonable?



Do you have any comments about council tax levels in Ryedale?

Response No	Answer text
1	ok but second homes should pay at least double if not treble.
2	They should be frozen
3	Second home council tax charges should be 150%. Tighter controls of second homes being used as AirBnBs. Pressure on MP to remove small business rates relief for holiday lets.
6	Should be reduced, as we get very little service. E. G. When we're the pavements last swept?

Do you have any comments about council tax levels in Ryedale? (Continued)

Response No	Answer text
7	<p>As mentioned previously in Question 3 Residents find themselves clearing garden waste from streets because collection technician have no interest in the communities they serve. This applies to kerbside recycling too.</p> <p>Why should any resident taxpayer agree to increases they see declining while council members line their pockets. We can all stand in the streets waving banners promising how we propose to improve facilities in order to justify the increases, but in reality very little has improved at great expense</p>

Do you have any comments about council tax levels in Ryedale? (Continued)

Response No	Answer text
8	Why should there be an increase at all? They should be reduced to reflect the number of new houses all adding extra council tax & teh reduction of services.
9	If we got any value for it people would be happy to increase, but so much money is wasted, we might as well set fire to our cash rather than pass it on to the Council. Businesses get nothing back for our rates and residents don't either apart from poor policing and downgraded fire service.

Do you have any comments about council tax levels in Ryedale? (Continued)

Response No	Answer text
10	Around my village we have no street lights, no verge cutting, no police presence. We simply have bins collected yet we are paying a large amount of council tax for very little service
12	Concerned about the NYCC aspect as feel that this is not good value at all.
13	They are too high.
20	They are far too high for what we get out of them this includes every all other rates by various departments
21	I have not received a pay rise and work for the government. how is it proportionate to increase council tax?

Do you have any comments about council tax levels in Ryedale? (Continued)

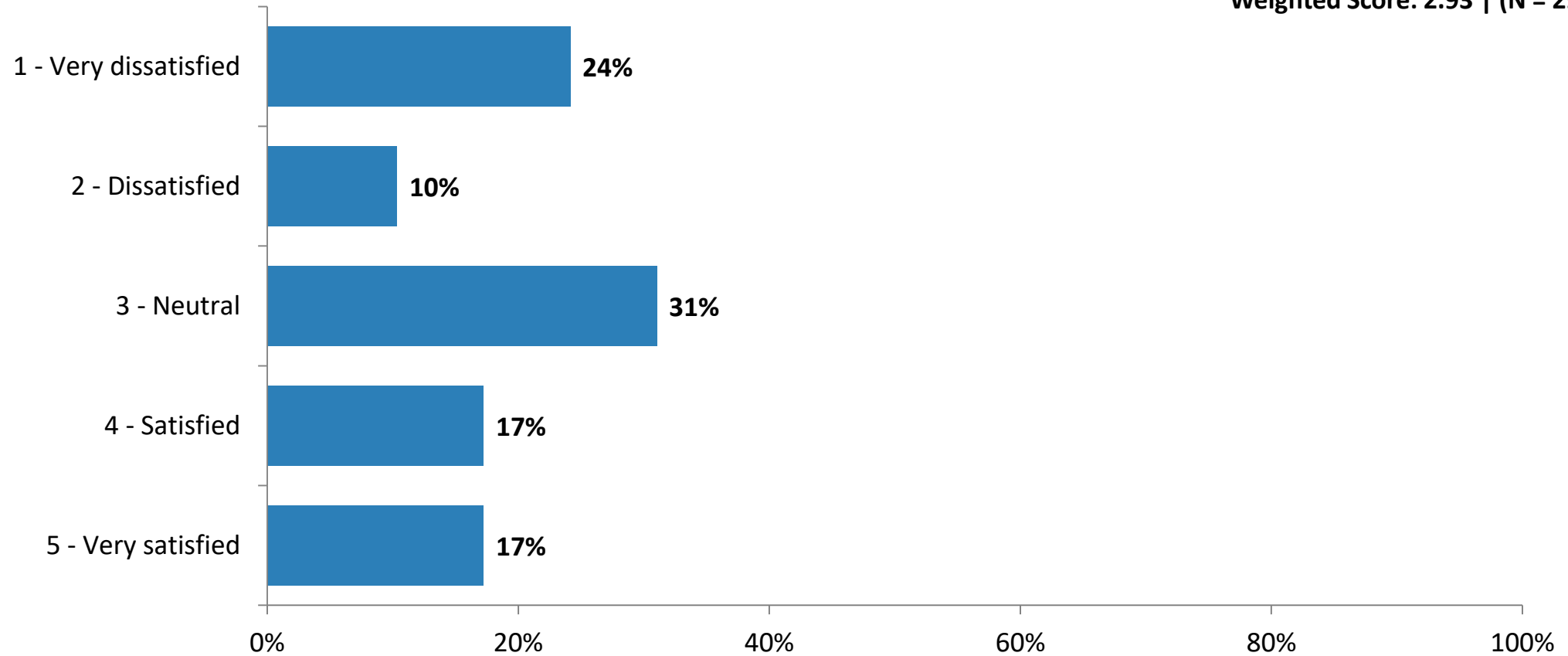
Response No	Answer text
22	They are to high. And I can't believe they are considering raising them again. Rate are increasing all the time yet the area gets more and more new housing which creates an enormous amount of new council tax so why does the bands increase when the amount of money coming in goes up via new houses?
24	Council tax has risen significantly for a number of reasons over the last 10/20 years. At a time of a big increase in inflation and huge increase in fuel costs the council needs to take these increases into account

Do you have any comments about council tax levels in Ryedale? (Continued)

Response No	Answer text
25	Yes they are too expensive.
26	The high percentage of tax take which goes to the County Council seems not to be consistently reflected in the standard of services delivered in Ryedale by NYCC. Highways maintenance and improvement remains disappointing in many areas of the district, with poor quality repairs and inadequate supervision of contractors.
27	Not sure.

Overall, how satisfied or dissatisfied are you with the way Ryedale District Council runs the services we provide?

Weighted Score: 2.93 | (N = 29)



Please provide any information to support your answer to Q8

Response No	Answer text
1	More empty housing should be brought into use, e.g. Kirkbymoorside.
7	As mentioned in previous questions.
8	See previous
9	The market towns are shabby, the only investment is by businesses. Too many chiefs not enough Indians accurately describes Ryedale district council and that's why service is so poor. Staff are poorly qualified, rude and not accountable for delivery.
12	The housing services seem to be very proactive which can be seen in the redevelopment of the railway tavern.

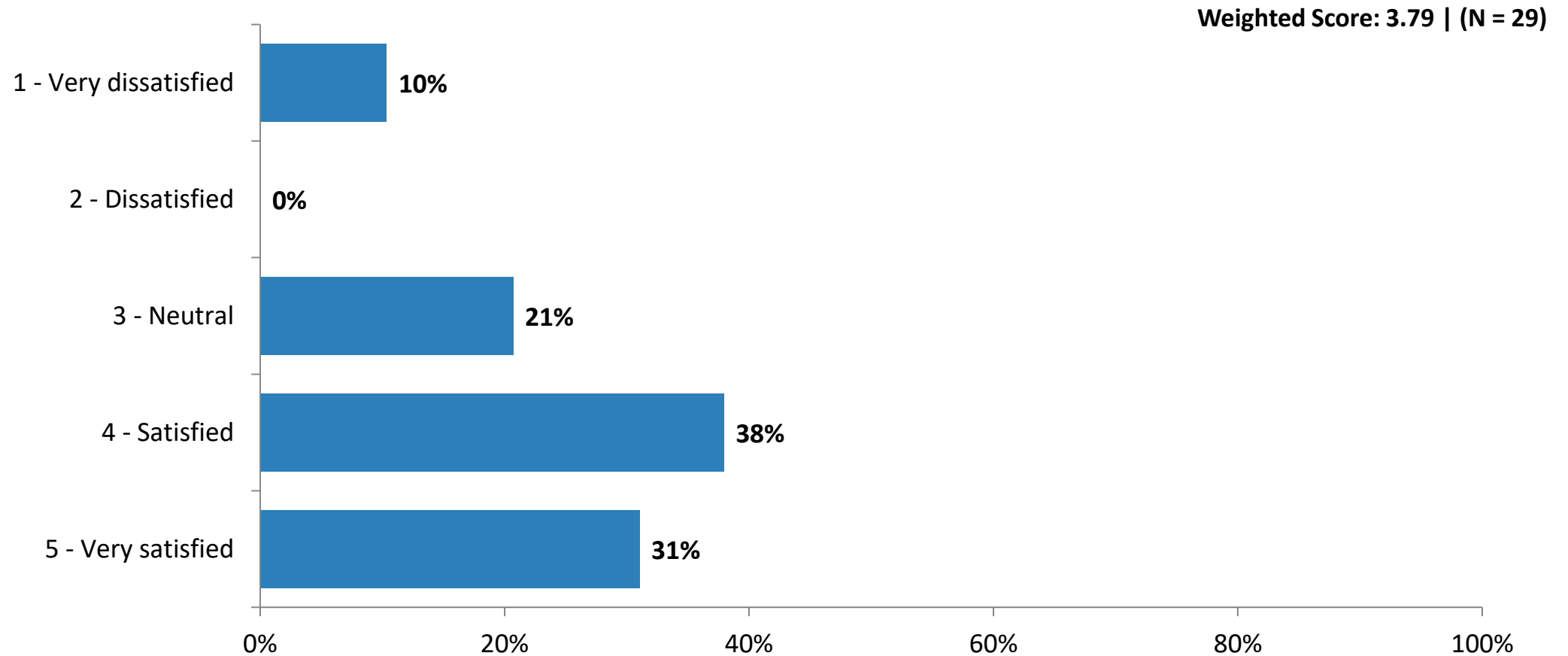
Please provide any information to support your answer to Q8 (Continued)

Response No	Answer text
20	There is not a reason to be over enthusiastic about taxation
22	I am happy with the service Ryedale council provides they do generally do a good job. But in relation to the level of council tax Ryedale families pay I don't think it's particularly good value for money. For example when you go to the skips in Malton there's 4 staff members sat doing absolutely nothing, why are we paying for staff to sit and do nothing, why on earth does a skips need 4 member of staff?
23	Services have improved over the last 2-3 years

Please provide any information to support your answer to Q8 (Continued)

Response No	Answer text
29	Despite covid the council has done a great job keeping services running and supporting communities

Overall, how satisfied or dissatisfied are you with your local area as a place to live?



Please provide any information to support your answer to Q10:

Response No	Answer text
1	Pavements in main areas and car parks have not been gritted in good time in this bad weather. Street cleaning and pavement cleaning not done at all or often enough.
7	Ryedale Council are happy to profit from large housing developments in rural communities, drawing in more resident with more motor vehicles increasing more commuter traffic, more congestion, increased pollutants and green house gasses. Dog fouling has increased with a lack of visibility from dog wardens and a reluctance to investigate and prosecute.

Please provide any information to support your answer to Q10: (Continued)

Response No	Answer text
8	Ryedale council, prompted by Central government, is increasing a rural population while reducing services. Complacent & overpaid officials fail to understand problems.
9	We are lucky to live in a beautiful low crime area. But services are shocking and costs are high.
12	I don't think the Council has a huge impact on the quality of Ryedale.

Please provide any information to support your answer to Q10: (Continued)

Response No	Answer text
13	The council does not pressurise NYCC enough to ensure fair distribution of funding. Pavements, crossings etc are appalling in Malton/Norton. Roads are inadequate. NYCC ignores the district - Ryedale DC should be stronger in petitioning NYCC
16	There are too many houses being built and not enough infrastructure to support them
20	I do not like living in large towns/cities. It costs more to go shopping as there are no shops where I live but that is worth it for the peace and tranquility.

Please provide any information to support your answer to Q10: (Continued)

Response No	Answer text
22	<p>Malton is generally a lovely area to live with some fantastic independent shops and food outlets. Biggest problem in Malton in the road network and how congested it gets on the roads.</p> <p>I once witnesses the fire engine with blue lights on take 5 minutes to negotiate the Main Street due to traffic, parked cars and illegally parked wagon delivering to shops. That extra time could be life and death for an emergency response unit.</p>

Have you any further comments on the Ryedale District Council Budget and Council Tax levels for 2022/23?

Response No	Answer text
1	<p>Reserves should be used in the towns, not on roads, for facilities for youth and sports in particular. If RDC doesn't have the play areas and recreation grounds it should fund those who have like groups and parish councils. No point in reserves going to Unitary Council. All pools, inc Helmsley, a rare treasure, Norton Skate Park, some of bigger villages that do not have the money from new development etc to improve facilities.</p> <p>Should not be spent on roads.</p>

Have you any further comments on the Ryedale District Council Budget and Council Tax levels for 2022/23? (Continued)

Response No	Answer text
2	There should be a council tax freeze for the last two years it Ryedale DC
3	Already answered in previous question.
5	Leisure facilities must be improved for the sake of local people and families. Removal of everyone active and take back in house to keep costs proportional to living in the local area
7	Extortion
8	All too high for what we actually receive.

Have you any further comments on the Ryedale District Council Budget and Council Tax levels for 2022/23? (Continued)

Response No	Answer text
9	Make savings through efficiency and use them to invest in improvements and frontline staffing, stop the gravy train and have some pride in what you offer instead of doing a shabby half job of lots of things try to do some things well: public amenities, street cleaning and services, make a plan and stick to it instead of flip flopping around and delaying things like the car park strategy for years on end.
20	Keep the rates low and do not hand over our money to the new authorities

Have you any further comments on the Ryedale District Council Budget and Council Tax levels for 2022/23? (Continued)

Response No	Answer text
22	Spend our money wisely and don't waste it on unnecessary purchases.
25	Will our council tax go down once that Ryedale council has finished?err I don't think so.

Have you any further comments on the Ryedale District Council Budget and Council Tax levels for 2022/23? (Continued)

Response No	Answer text
26	The district council effectively has little say in the matter as council taxation policy is set by Government. The transfer to NYCC also seems an expensive indulgence which communities locally can ill afford, and which will reduce local accountability for service delivery. NYCC's record in areas such as fracking and highways hardly fills us with confidence in their ability to take over additional responsibilities from the district councils.

What can the Council do to help you more – especially as we cope with and recover from the effects of Coronavirus?

Response No	Answer text
2	More events in towns
7	Stop pandering to money men and think about Ryedale as it was before money was the motive.
8	Have you done anything at all? Despite government funding & my wife being in the extremely vulnerable category all we received from the Council is 2 phone calls!
9	Tidy up and maintain our district. Do something for tourism businesses. Compare yourself with better councils locally and improve. Put business first instead of last,

What can the Council do to help you more – especially as we cope with and recover from the effects of Coronavirus? (Continued)

Response No	Answer text
16	Provide better services for Kirkbymoorside and stop allowing planning permission for more houses.
20	It is difficult to say as the virus seems to be controlling what activities we have to lead a life anything like we used to have
21	Reopen children centres

What can the Council do to help you more – especially as we cope with and recover from the effects of Coronavirus? (Continued)

Response No	Answer text
22	As covid has us spending more time at home bins are filling faster everyday. More waste collections would help.
24	The biggest help would be to have one recycling wheelie bin like neighbouring authorities and to continue brown bin collections until end December
26	More visible reminders about covid advice (in Malton this was done by the town council)
27	Try not to increase council tax to much, help disabled and low income families.

What should the Council's priorities be in its last financial year of operation?

Response No	Answer text
1	<p>See 12. Reserves should be used in the towns, not on roads, for facilities for youth and sports in particular. If RDC doesn't have the play areas and recreation grounds it should fund those who have like groups and parish councils. No point in reserves going to Unitary Council. All pools, inc Helmsley, a rare treasure, Norton Skate Park, some of bigger villages that do not have the money from new development etc to improve facilities. Should not be spent on roads. E bike charges for all Ryedale's Towns, Hutton Le Hole and Rosedale, the sort of places where e-mountain bikes are used. A lot of chargers now are car and bike and RDC should be installing dual use now please.</p>

What should the Council's priorities be in its last financial year of operation? (Continued)

Response No	Answer text
2	Promotion of Ryedale as a place to visit
3	Ensure the services are fully protected by the new council. Ensure ee have a proper say and presence in the the new coucils constitution.
4	Infrastructure for Ryedale
5	New leisure facilities
7	Fight developers
8	Value for tax payers & reducing staff costs especially overpaid chief executives
9	Business support, toilets and car park improvements, street cleaning, any support for tourism

What should the Council's priorities be in its last financial year of operation? (Continued)

Response No	Answer text
12	Sorting out traffic congestion in Malton and Norton should be its legacy. The cattle market should be left as a commercial enterprise and no further public money diverted to it.
13	Spend the reserves for the benefit of the area. Provide funds to enable the move of the cattle market in Malton in order to support the farming community and to kick start the redevelopment of Malton town centre.
16	They should think about all their towns and villages not just Malton, Norton and Pickering

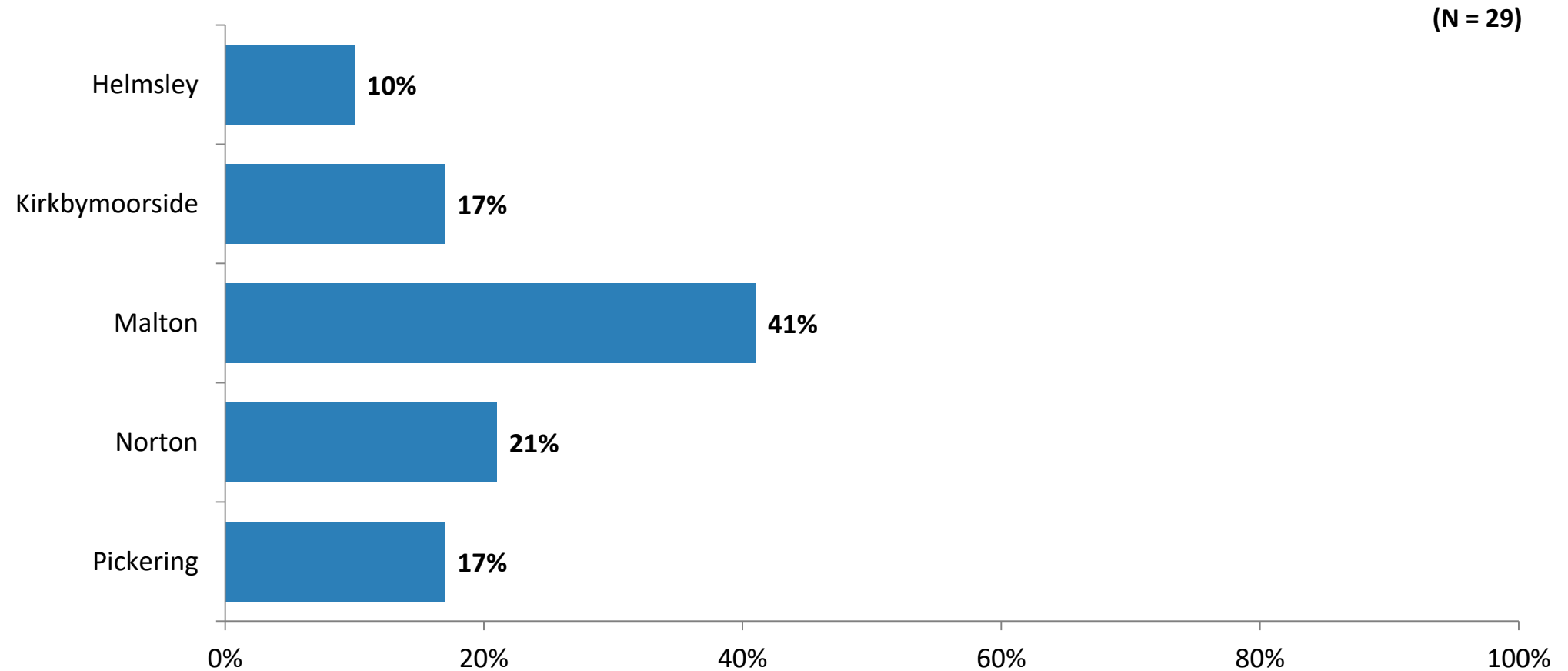
What should the Council's priorities be in its last financial year of operation? (Continued)

Response No	Answer text
17	To finish the refurbishment of The Milton Rooms to make it fit for purpose for the next ten years
20	Make sure the sign over goes smoothly, how it will affect the population of Ryedale is a big ?.
21	Reducing costs to us
22	To maintain current council tax band and to do all it can to prevent any further increases.
23	To spend as much as are in the RDC coffers for the benefit of Ryedale Council tax payers

What should the Council's priorities be in its last financial year of operation? (Continued)

Response No	Answer text
24	Reducing its impact on the poor council tax payer
26	Keeping residents informed while minimising the cost of handover to NYCC
28	Investing in the facilities which will stay after Ryedale Council goes!! Spend some money on the leisure centres
29	continuing to deliver high quality services and make improvements wherever possible to ensure efficient and effective services transfer to the new authority

Which of the following towns do you live in or closest to?



Are you responding as a...?

