



## **Budget Consultation 2020/21 Results**

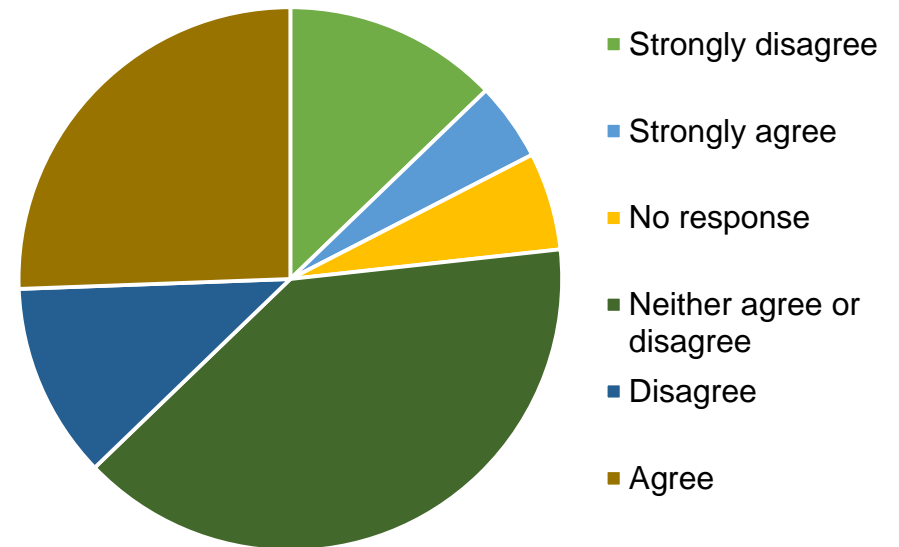
The Budget Consultation ran from 23 December 2019 to 16 January 2020, with 86 responses received.



**Q1: The current Council Tax for a Band D dwelling relating to the services provided by Ryedale District Council is £195.82 per year - £3.77 per week. To what extent do you agree or disagree that Ryedale District Council provides value for money?**

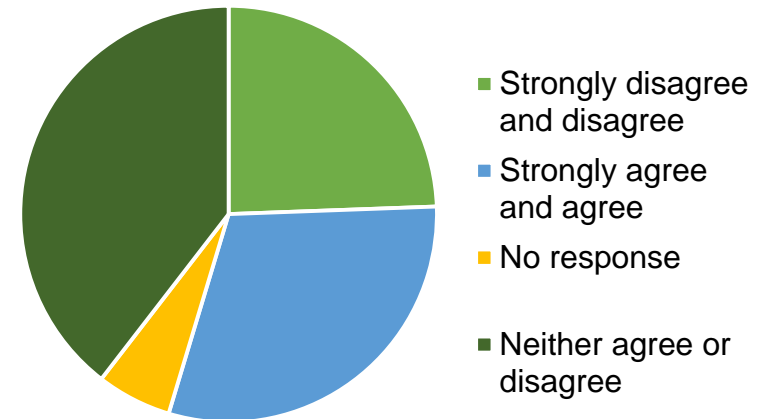
From the 86 responses received, 34 (39.53%) chose the 'Neither agree or disagree' option. When combined, the 'Strongly agree' and 'Agree' options (26) were more popular than the combined 'Strongly disagree' and 'Disagree' options (21)

	Count	% (2 d.p.)
Strongly agree	4	4.65%
Agree	22	25.58%
Neither agree or disagree	34	39.53%
Disagree	10	11.63%
Strongly disagree	11	12.79%
No response	5	5.82%
<b>TOTAL</b>	<b>86</b>	<b>100.00%</b>





	Count	% (2 d.p.)
'Strongly agree' and 'Agree'	26	30.23%
'Strongly disagree' and 'Disagree'	21	24.42%
Neither agree or disagree	34	39.53%
No response	5	5.82%
<b>TOTAL</b>	<b>86</b>	<b>100.00%</b>



**Comments**

To assess if it value for money, I would need a comparator for another authority.
Services should be provided by a single-tier authority, e.g. a Ryedale/Scarborough/Hambleton Unitary Authority
RDC planners don't listen and don't put the environment and communities at the top of their agenda. They only seem to be interested in ticking boxes. The conditions they impose don't seem to be realistic in that they don't appear to be checked. They ignore the comments of the Parish Councils.
we haven't had value for money this year services have got poorer in every way.
It just seems council tax goes up every year but services reduce
I feel that this is value for money for the population of Ryedale
As an outlying village we receive no services except bin collections. Roads a mess, speeding motorists, litter picking and grass cutting done by the village population,



<p>Services get cut, no dog warden anymore dog poo everywhere!!</p>
<p>Services cut massively, extra charges for things that used to be free no dog warden library run by volunteers also leisure facilities, road repairs. Council only interested in repairs to roads that cycle races will use whether locals want them or not</p>
<p>Council services are patchy at best. Other than the bins being collected on allotted days the councils services are rocky at best.</p>
<p>Decimal point is in wrong place, everyone will be happy to pay £195 per year though.</p>
<p>Cycle ways and footpaths not maintained, paths not gritted and cleared on ice and snow. Roads and verges not kept clean of rubbish.</p>
<p>For the amount that we pay in council tax, bugger all is done. And what is done, usually doesn't seem to affect us so not goof value for money.</p>
<p>The massive potholes never get fixed my car has been damaged a few times caused by this. The pathway down Thornton Road near the Outgang Road crossing I have fell over as it is a massive rise near a tree.</p>
<p>The roads are full of potholes and we have to pay for green waste collection. The savings could be made by increasing productivity of council office staff</p>
<p>The council should use some of its reserves to kick start development. Supporting the livestock market to move out of Malton town centre would provide huge benefits for example. Selling off some or all of Wentworth Street car park could raise further funding for improvement</p>
<p>Could be improvements made</p>
<p>You can see a difference but not in all areas. Some are significantly higher funded than others and it seems there's a lack of effort to do anything in those areas</p>
<p>The money you spend should be focussed on tackling climate change</p>
<p>This question only shows one end of the council tax scale. By only showing the lower end we can't make a comparison across all bands.</p>
<p>They need to spend some money in youth clubs for all these kids in this town!! What's the point in building if there's nothing for them to do????</p>



## Q2: What is your opinion of the following council services over the last 12 months?

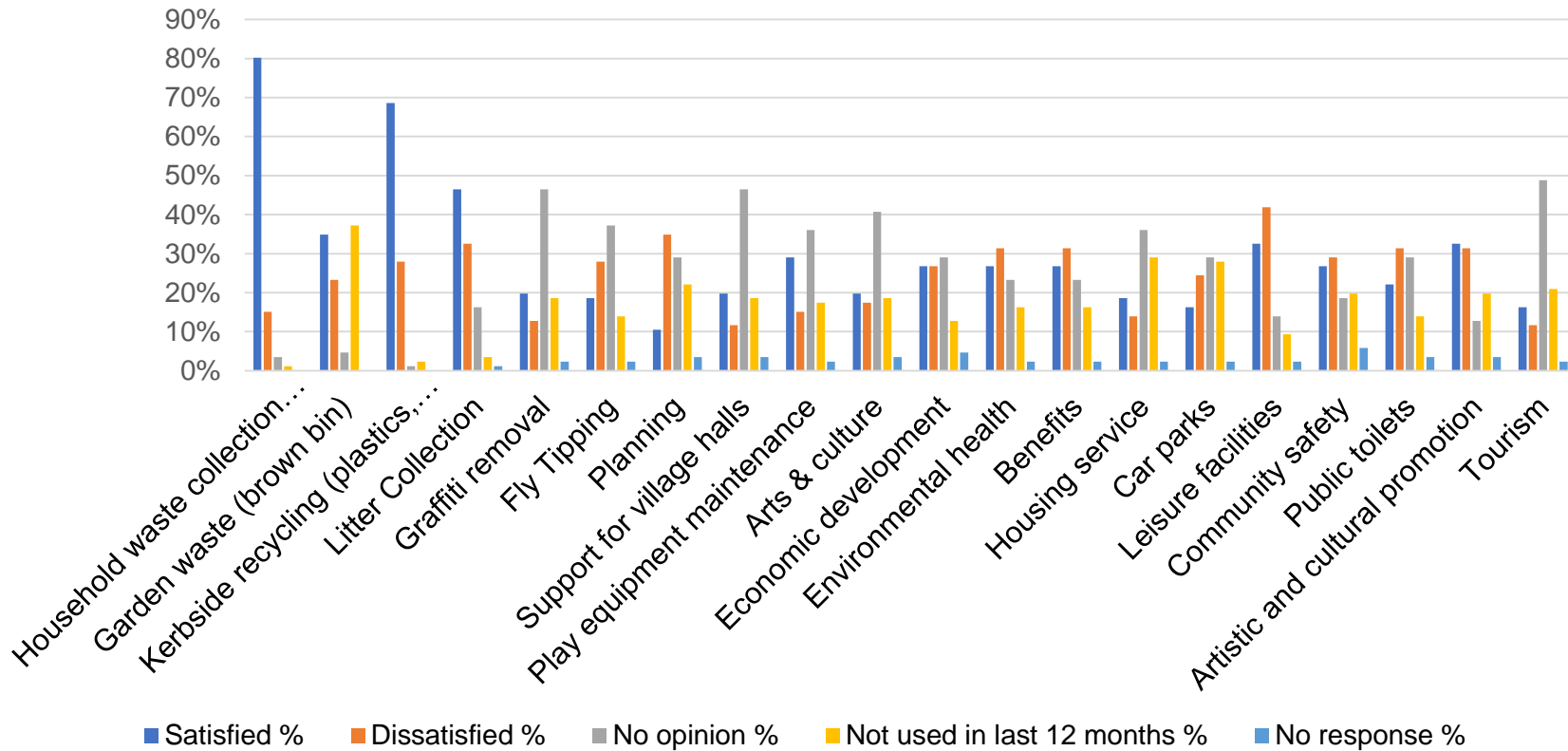
The results show a high level of satisfaction for the Household Waste and Kerbside recycling service, with services showing greater customer satisfaction than dissatisfaction including Garden Waste, Litter Collection, Graffiti Removal, Support for village halls, Play equipment maintenance, Arts & culture, Housing, Artistic & cultural promotion and Tourism.

Services where respondents were more dissatisfied than satisfied include Fly Tipping, Planning, Economic Development, Environmental Health, Benefits, Car Parks, Leisure Facilities, Community Safety and Public Toilets.

Service	Satisfied	Dissatisfied	No opinion	Not used in the last 12 months	No response
Household Waste	69	13	3	1	0
Garden Waste	30	20	4	32	0
Kerbside Recycling	59	24	1	2	0
Litter Collection	40	28	14	3	1
Graffiti Removal	17	11	40	16	2
Fly Tipping	16	24	32	12	2
Planning	9	30	25	19	3
Support for village halls	17	10	40	16	3
Play equipment maintenance	25	13	31	15	2
Arts & Culture	17	15	35	16	3
Economic Development	23	23	25	11	4
Environmental Health	23	27	20	14	2
Benefits	23	27	20	14	2
Housing	16	12	31	25	2



Service	Satisfied	Dissatisfied	No opinion	Not used in the last 12 months	No response
Car Parks	14	21	25	24	2
Leisure Facilities	28	36	12	8	2
Community Safety	23	25	16	17	5
Public Toilets	19	27	25	12	3
Artistic and cultural provision	28	27	11	17	3
Tourism	14	10	42	18	2





**Comments**

<p>Recycling tubs are not big enough and thus discourages recycling as any excess is not taken. Planning takes no account of impact on local services, the Manor Vale development is almost farcical in the assessment of infrastructure, Manor Drive and Firthlands Road do not have the capacity for the additional traffic. Inconsistent charging, all council car parks should be the same cost per hour, much more free parking in Malton than Pickering, thus inconsiderate parking is encouraged. Swimming pool is relatively expensive for provision available. More needs to be done to deal with anti social behaviour, especially in teenagers within town centres.</p>
<p>Lack of affordable housing, no planning enforcement, schools and facilities need to be planning conditions of large developments</p>
<p>Recycling service is "ok", but could be better (collect more types, bigger bins). There's been a big increase in fly tipping over the last few years (which I've reported) but this I feel is due to increased charges at the recycling centres. Car parks are expensive (and often not full) - why not reduce the charges to a level that they are fully utilized?</p>
<p>I think that the environment should now underpin everything RDC do so planning permission should only be given to green properties and only where there are jobs or effective public transport. The community cohesion of villages which previously provided self help has become lost with the increased size of villages where many new residents commute to cities to work so have no interest and play no part in village life. So rather than making services in villages more cost effective with larger populations, they have died.</p>
<p>Could recycle further, well behind other local authorities. Need further investment in planning services to support planning enforcement.</p>
<p>Cut backs have hit art/culture, and tourism support. This has only recently been addressed with new officers. Street cleanliness is an issue - a lack of sweeping, rather than litter picking. Need to be more proactive than reactive. Car parks are scruffy. More hands on deck are required. Do planning decisions take much notice of local opinion?</p>
<p>Grass verges are full of litter and rarely cleaned up. HGV's cause nuisance and damage grass verges.</p>
<p>Ryedale Swim and Fitness Centre - RDC does need to allocate sufficient money to maintain this this much valued centre in good order. Flat roofs are leaking and damaging the building. The pool heat exchangers are not working as well as they should leading to a cooler pool than is desirable and deterring some from using the pool.</p>



<p>Car parks - Pricing should be to encourage trade as in Thirsk. First hour free. Short stay passes should allow 3 hours on long stay car parks (Social gatherings. meetings hair appointments may need more than 2 hours)</p>
<p>Would like to see extra recycling facilities in villages/rural areas for light bulbs, batteries etc</p>
<p>Here in Staxton we have no street cleaners, street drains left to overflow and smelly. Road gutters filled with soil, grass and weeds. recycling blowing down streets. We have a problem on our street with litter and we have to deal with it ourselves as the rest of the street choose to leave it. Dog fouling is a major problem. antisocial behaviour is a major problem on our street mainly cannabis smoking. Speeding cars is a big issues too, pavements getting thinner due to hedges and weeds. Pavements with parked vehicles on them so pedestrians have to use the road.</p>
<p>Lots of good service work in the areas mentioned but I feel money should be spent on animal welfare ie a dog warden plus staff. This is an area where the RDC needs to look at.</p>
<p>As an outlying village most on this list are out of our reach and we only have a bus service 4 times a day. Our local recycling plant is miles away so we go to York. Kerbside recycling is the worst from any council we have lived (take a look at East Riding).</p>
<p>Too much fly tipping. Planning takes ages. Local businesses do not get any support, ie networking etc. to help them develop. Much focus is on town centres and not out of town businesses. Car parks are too expensive for local residents £1.80 for an hour when you're only staying 10 minutes.</p>
<p>Cuts, cuts, cuts Run it all into ground</p>
<p>I am not provided with any bins or bin bags by the council and I have to take my refuse half a mile to have it collected. Food safety team are far too soft in this area, everyone is given a 5</p>
<p>No dog warden, pay extra for collection of garden waste, council tips closing earlier and not accepting certain items or charging, local leisure facilities closed down or now run by volunteers only to stop them closing...library, leisure facilities etc, car park charges raised yet again, nothing in area to help with domestic abuse or alcohol problems, many living on street</p>
<p>Generally refuse kerbside refuse is blowing around the streets, bin men spend more time on mobile phones instead of concentrating on their work, hence household and garden refuse often dumped on the road or bins left untouched (still full). Planning is a farce Ryedale council more often than not override parish council plans. Public toilets in Ryedale are amongst some of the filthiest in Europe,</p>





This council, as with all others, does little to prevent and cure the problem of homelessness in our country. This problem requires radical action. I don't blame RDC for not taking real steps to sort out homelessness, but wouldn't it be wonderful if the council was brave and did something that could really change lives. In Malton we have seen a rise in anti-social behaviour and unfortunately no plan to tackle it. Instead of simply having the police move those causing the trouble on why not treat the cause and provide services for young people. Having declared climate emergency in Ryedale it is time to so real action on this most important issue.

Litter being dropped on recycling days by bin men and just left in the street.

I think we need a big push on dog fouling (ideally a dog warden who patrols and fines) and more help for the group who go litter picking

Last year my family were given an eviction notice. I came to the council for help. I was practically told that I had no hope of getting help because me and my partner both worked full time and we had no children, were alcohol users or drug users and didn't have a medical need. So we pretty much just had to keep looking ourselves for private rent because the possibility of getting anything from the council was slim. Which is completely unfair. Especially when I'm 20 years old and go to work 40 hours a week. I now pay £134 for council tax and feel like the council let me down. Luckily I found somewhere to live. I think that people who help themselves by going to work and trying their best deserve a little bit of help sometimes too!

Why are you asking about the garden waste collection as we pay extra for this, it is not part of the council tax. Community sports centres charge too much for activities so price themselves out for most people

Far too much attention is paid to getting people to visit the town and too little paid to actually supporting the people who live here. Congratulations on being the food capital of Yorkshire but that doesn't help me as a resident with my needs. Tourism is needed to bring revenue into the town that I understand but when that is put above local people's needs you are failing in your responsibility to the town.

I live in countryside and receive very little service from my council but pay a very high rate for my view. The litter is usually scattered everywhere because our neighbours don't have a bin supplied by you just use bin bags, our roads are shocking with huge holes everywhere, poor performance from Ryedale District Council and the Conservatives.

Kerbside recycling should be extended to recycle more items, e.g. tetra packs and more plastics. Garden waste collections should be included without additional charge

This is Pickering. Apart from town centre never see any street cleaning. Pest control services are terrible, no call backs every time and never got rid of our problem. No events in town except war weekend, which is popular. Used to have traction rally, an amazing



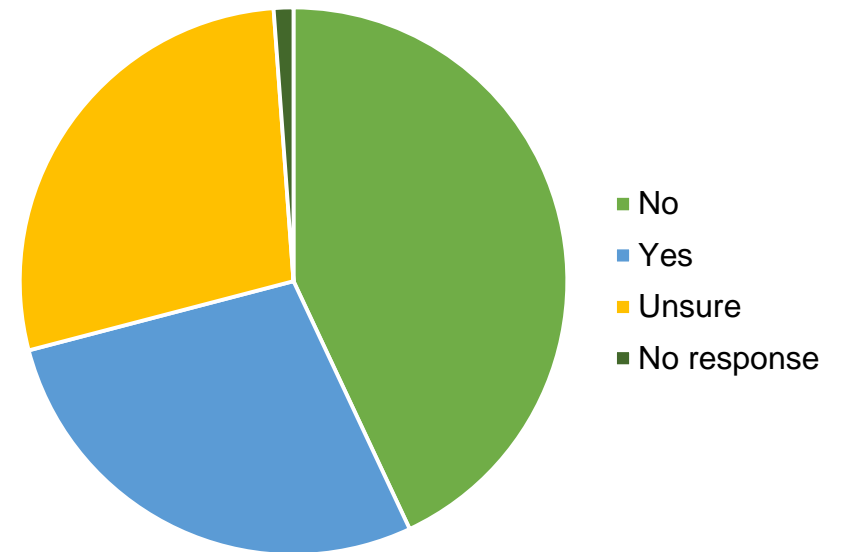
<p>60's event in town and others now nothing. The amount of money pubs and other pop up stalls made from 60's event was fantastic and kept them afloat just from that night. Amount of cars stopped or parked on market place on yellow lines is ridiculous never no traffic warden makes driving through very difficult. And the great escapes thing that was here, then not, then back again ridiculous. Good news is the new premier inn coming should be good.</p>
<p>CCTV or more park attendants patrolling Norton/Malton carparks...hot spot for drug dealing, antisocial behaviour from some sectors of public...</p>
<p>Tourists appear to be actively discouraged from visiting due to the road conditions and lack of suitable car parking</p>
<p>Sitting on large reserves is not acceptable</p>
<p>Would be better to have one bin for all recycling rather than 3 for different items. Remove charges for disposing of hardcore and building waste for residents at recycling centres to reduce flytraps tipping. If it is free, more residents will dispose and then you have more to sell on to recycling companies.</p>
<p>It would be good if you could recycle a larger range of plastics. Also I would like to see plastic free shops being promoted as a way forward.</p>
<p>All these services should focus on the Climate Change emergency.</p>
<p>All of the above are a let down, I spend more time at the skips myself fortnightly weekly collections are not good enough, we need something for the kids to do their minds are busy and have something to do. The swimming baths are rubbish opening times and over expensive, give the kids something to do and watch this town change big time!!!! Trust me I know what I'm talking about</p>



**Q3: Do you agree that the Council should introduce or increase charges for certain services to ensure that costs of these are recovered?**

'No' generated 43.02 (37) responses, with Yes and Unsure making up 27.91% (24) responses each.

	Count	% (2 d.p.)
Yes	24	27.91%
No	37	43.02%
Unsure	24	27.91%
No response	1	1.16%
<b>TOTAL</b>	<b>86</b>	<b>100.00%</b>



**Comments**

Question is too vague
Freedom of Information requests
Some services should be run to cover their costs. That model however won't work for all types of service.
We should share the cost. Even if you don't use a service you will benefit from other people using it.
Some people are finding it difficult to cope financially



<p>The question does not state which services these are, currently we pay for these services via taxation? Certain services it might be a good idea, pest control, large items collection etc. but I believe most are chargeable anyway</p>
<p>Our wages do not go up to pay any more charges.</p>
<p>Depends what services are going to be increased</p>
<p>More work on fly-tipping and the travellers camp near Eden Camp need looking into, not a good sight for tourism.</p>
<p>Instead they should focus on core services.</p>
<p>Never paid for brown bin collection before and council tax was cheaper.</p>
<p>If the services were of a good and reliable quality possibly however not at extortionate costs and a very poor service given</p>
<p>Not car parking</p>
<p>Remove the cost of charging for residential waste at tips (brick rubble, glass etc) this would reduce fly tipping.</p>
<p>Adding charges to Malton Recycling centre encourages fly tipping.</p>
<p>It would depend on the services and service users ability to pay</p>
<p>I think it's reasonable for individuals to pay for some services, such as planning. I don't think people should have to pay for services which they need through vulnerability or disadvantage.</p>
<p>People are struggling enough, with it being public knowledge about millions in reserve this would flare up public tensions and not look good for the council.</p>
<p>We pay so much tax as is it for s*** services, the fact you want to increase how much we pay for them is mind boggling.</p>
<p>Service we receive now is very poor, it is not reasonable to increase charges unless service improves significantly</p>
<p>Garden waste for recycling should be collected free of charge to encourage more green power.</p>
<p>My opinion on whether the council could introduce charging for additional services would depend on which services and how this sits under the council tax.</p>



I pay enough as it is in council tax!
Savings should be made within the council first
Council Tax in general is astronomically high. Charging extra for garden waste collection is unacceptable
Councils all over the country do not charge extra for brown bin collection. This is pure greed on the part of Ryedale District Council.
Depends what services - the question is poor as is not specific.
I think parish council budgets should be reduced to improve the finance of the district council.
On a strict budget. Do not receive any benefits from central government, other than state retirement pension. Would struggle to pay increased charges
Depends on what services
I don't know which services have a shortfall or need to be introduced.
Don't put anything else up for goodness sake people t struggling as it is!!!



**Q4: Do you have any comments about Council Tax levels in Ryedale?**

They feel high for the level of service received, the real issue is that an authority such as a Ryedale has a smaller number of properties, but a greater geographic area to cover than city or southern authorities, making it difficult for the funds to be used as efficiently or effectively, this should not mean a reduction in services for rural communities, we should be lobbying for equity through a government top up fundings so that the cost per capita is equivalent to the spend per capita.
Keep them in line with inflation
No
I'm not opposed to an increase but I need to see some obvious, positive effects. I feel that businesses should not expect everyone to pay for RDC to market them. This should not be the role of the council. Why is the tourism industry so actively promoted when other businesses aren't? Surely the tourism industry is big enough to come together and market itself.
Some pensioners are struggling financially
Council tax is a lot higher than York or East Riding....need to make sure the service levels match the higher taxation and ensure Ryedale is a nice place to live.
The public's wages do not cover any increases as ALL bills are going up but wages aren't to cover constant rises!!!!
Living in Kirkbymoorside we don't seem to get the same service as Malton and Norton!
Not very fair considering Ryedale is a rural area.
Should not need to go up.
Ryedale council tax is steep for the services it provides but this day and age 2% is ok.
Too high
Too high
Alot of money for not many services.
Ridiculous
yes absolutely.....you take take take and cut back all services at same time
they are too high, the 2poll2 tax was much fairer system
Why should residents pay more for less? we see less and less police in our villages yet we pay more for them in council tax
Seems fair to me.
Unless the council intends to take action on homeless, the environment and youth services any increase seems pointless.
I'd rather they were higher and resulted in adequate services.



As above
Far too high for services provided
They should remain the same as people just get sorted with the increased bill and then there put up again. People will spend more in shops if they have money and you're only going to drive people homeless if you keep raising it
The problem is with tax raises is this year its 2% or £5 Then when your budget comes through next year you'll raise it by another 2% or £5 until it gets to the point people can't afford it. Yet as the rate of tax increases the level of services we get decreases. When the only people you can rely on is the bin men you have some serious issues.
Too high
No
Far too high, waste far too much money on trivial matters such as consultations over traffic and other things, if anything it should come down. Also living on a new estate that expects you to pay for maintenance on the estate I think it's a disgrace we don't get a discount.
Too high especially as there has been a revenue increase due to the growth in house building
On this basis a small increase in local council tax would make a beneficial difference to the area as long as this amount does go to Ryedale and not one of the other beneficiaries listed
Constantly paying more and getting less for our money.
Too dear for the poor services we get.
We pay enough money now and things haven't been sorted with money the council have such as pot holes down Langton road. What the people in town want is the railway junction sorted or put back to how it was and council is not listening to the people of the town so why should we pay more when the council dont listen to us and dont use the money they already have for what need it to be spent on.
Council tax is ridiculously high as it is and we receive bare minimum street lighting, wheelie bins not big enough to fit a families rubbish and terrible road conditions
Fair
Upping even more will probably put people in debt as we can't afford to live as it is!
Should not increase
If an increase is genuinely required it should be as low as possible. I don't believe an increase is required
The rate rise for Ryedale DC is acceptable. NYCC on the other hand provides poor value for money - poor support for infrastructure in the Malton area - appalling footpaths in Malton town centre, poor pedestrian experience, terrible road surfaces, etc.
We pay enough council tax in this district and do not get value for money
Wouldn't mind paying small increase in Council Tax if the revenue was used for the proper reasons and improvements could be seen to be working



Stay as they are or reduce. Already very high.
Tax should be determined on occupancy and wages for individual or combined.
Too high already
Increasing council tax has to stop! We are really struggling....we don't mind paying for services at point of access...ie car parks / leisure centres / green garden waste etc...but what on earth are parish councils doing and who is holding them to account? Review parish councils, they are absolutely outdated! Everyone talks about getting rid of the district councils....but let's start smaller....what on earth are we paying for with the parishes?
There is also the other public sector services increases to take into account. Increases however put means less money for people and for those on low income causes hardship.
it is just at the right level
It seems a lot, but that may be because I don't see or use a lot of the services, so it is hard to correlate the cost with the services.
Highest I've known
They need to help people like myself that work full time I pay so many bills that I can't enjoy my family time as I'm always skint yet people in benefits live the life of Riley!! Everyone knows this but nothing is going to happen about it just I have the back bone to say it!!!
Ridiculously expensive as is

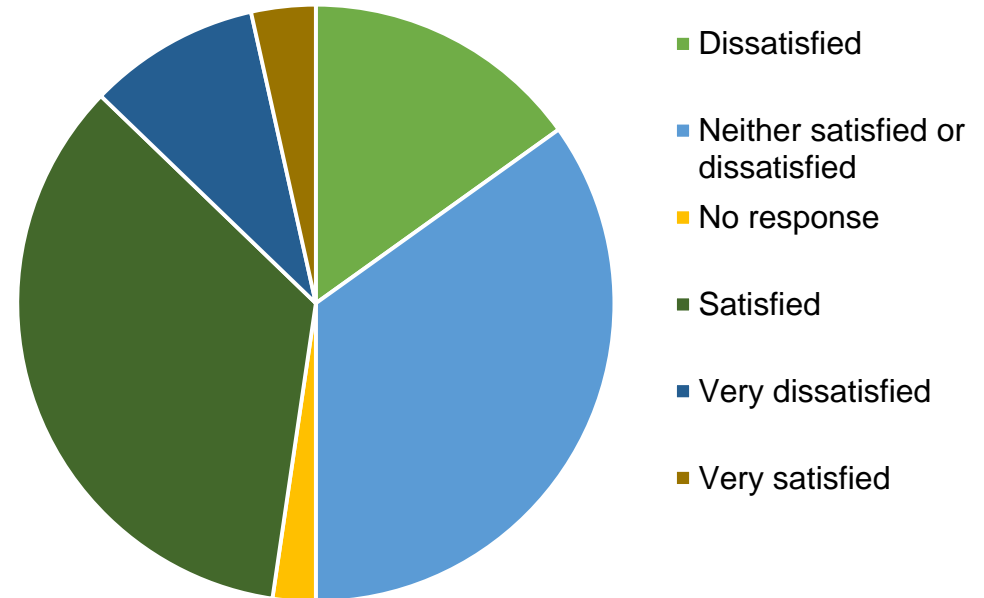




**Q5: Overall, how satisfied or dissatisfied are you with the way Ryedale District Council runs the services we provide?**

'Very Satisfied' or 'Satisfied' accounted for 38.37% (33) of responses, with 34.88% (30) choosing the 'Neither satisfied or dissatisfied' option. 24.42% (21) respondents picked the 'Very dissatisfied' or 'Dissatisfied' options.

	Count	% (2 d.p.)
Very satisfied	3	3.49%
Satisfied	30	34.88%
Dissatisfied	13	15.12%
Very dissatisfied	8	9.30%
Neither satisfied or dissatisfied	30	34.88%
No response	2	2.33%
<b>TOTAL</b>	<b>86</b>	<b>100.00%</b>



	Count	% (2 d.p.)
'Very satisfied' or 'Satisfied'	33	38.37%
'Very dissatisfied' or 'Dissatisfied'	21	24.42%
Neither satisfied or dissatisfied	30	34.88%
No response	2	2.33%
<b>TOTAL</b>	<b>86</b>	<b>100.00%</b>

**Comments:**

In general the service is excellent however dealing with planning is a nightmare. Definitely an area for significant improvement

Amateur organisation, professionalise by unifying services from North East Yorks



<p>Every recycling day I wonder why non-recyclable waste is collected from my street. Originally if you put out the wrong items, your recycling waste wasn't collected. Would it help if we all put our non recyclable plastic?</p>
<p>Need to be more proactive. Should not just wait for the public to raise issues. Paid officers are part of the community and at times they need to step up.</p>
<p>Street cleaning only takes place once per year where I live.</p>
<p>Any time I've contacted the council they have been prompt and helpful. When I moved in 2014 and asked for a bin it arrived in less than 6 hours</p>
<p>Kirkbymoorside isn't thought about</p>
<p>Very good apart from the animal welfare that is need of support.</p>
<p>No services in our village.</p>
<p>The impression given is that Ryedale District Council staff numbers have been reduced drastically and the staff have lost pride in their jobs.</p>
<p>Bins emptied once a fortnight. Recycling in silly plastic boxes which are difficult to lift and take in water. Car parking charges too high and minimum stay is an hour. No dog warden any more. Dog poo everywhere</p>
<p>Not Democratic at all for the towns people it's what you the council want say and do not us the Public</p>
<p>These challenges are neither limited to nor caused by RDC, the staff and workers of RDC do a fantastic job. What we need is real, radical leadership from our local politicians.</p>
<p>Cuts over the last years are really showing and they are to the detriment of residents and communities. I think that the restructure of a few years ago resulted in the loss of important services and stretched others too far.</p>
<p>Could do better with support for the elderly</p>
<p>Area is clean and tidy good services now need to find some investment into the local area to support businesses (to get better jobs into area) plus improve infrastructure and increase the amount of affordable housing without building huge estates where only minimal amount of affordable housing is built (just encouraging people to move from York for a cheaper bigger house) which has created a lot of local issues</p>



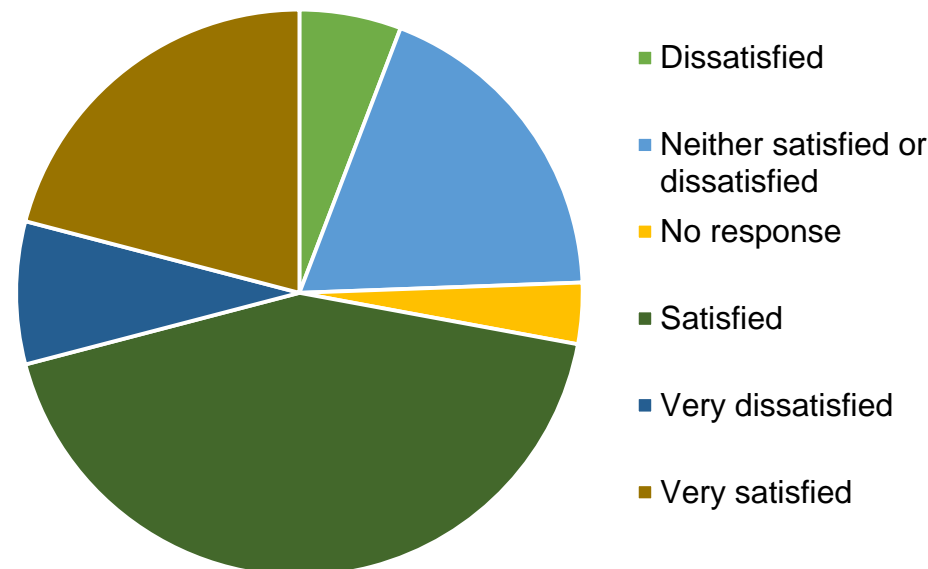
Could do better
Depends on the service in question - think a Dog Warden should be re-introduced and if it wasn't for the volunteer litter picking team, Norton would be a mess!
You're doing ok, but you need to get rid of the building...I bet it is costing the tax payer a fortune to heat....and it's not environmentally friendly
Put the climate change emergency at the heart of all your spending. Planning enforcement is very poor. Be more positive in bike and cycle paths. Support public transport encourage companies to protect the environment
Above help the kids with youth clubs or centres



**Q6: Overall, how satisfied or dissatisfied are you with your local area as a place to live?**

Almost 64% of responses (55) were 'Very Satisfied' or 'Satisfied' with their local area as a place to live, with just 13.95% (12) choosing the 'Dissatisfied' or 'Very Dissatisfied' options.

	Count	% (2 d.p.)
Very satisfied	18	20.93%
Satisfied	37	43.02%
Dissatisfied	5	5.81%
Very dissatisfied	7	8.14%
Neither satisfied or dissatisfied	16	18.60%
No response	3	3.50%
<b>TOTAL</b>	<b>86</b>	<b>100.00%</b>



	Count	% (2 d.p.)
'Very satisfied' and 'Satisfied'	55	63.95%
'Very dissatisfied' and 'Dissatisfied'	12	13.95%
Neither satisfied or dissatisfied	16	18.60%
No response	3	3.50%
<b>TOTAL</b>	<b>86</b>	<b>100%</b>

**Comments**

Paving is terrible and dog waste is huge problem, but I think North Yorkshire Council deals with paving
We are lucky to live in a beautiful and friendly area
Lovely area, main complaint is congestion in Malton/Norton - A64 access required at Broughton Manor and Musley Bank. Southern ring road required. Dual A64 York to Staxton



Ryedale is a super place to live!
Much is done by volunteers (which is a good thing - both for the individuals and for society as a whole).
Overall I am satisfied. It wouldn't take much to place my opinion in the dissatisfied segment.
A lot of cuts have been made to public services would like this to stop and ideally reversed. Malton/Norton has expanded rapidly and services need to keep pace
moved to get away from drugs, litter, dog fouling, fly tipping, speeding vehicles etc. Why do the people on our street get away with having so much rubbish on bin day? bags and bags of it !!! we get one small black bin for 3 adults so we manage our waste wisely others have 3 large green bins and plus put a pile of black sacks out we are paying for other peoples rubbish. You need to tighten up on waste, crack down on people taking the wee wee and overhaul the recycling it's not working.
I really love the area of Ryedale plus I feel safe
Like the area I live.
I have to sweep the pavement and clear the roadside gully outside our house on a regular basis because the council does not do this service any more. When we moved to our village 25 years ago we had a gentleman who kept our verges tidy, swept our pavements and we had a resident policeman who looked after the village. The contrast with todays standards is alarming!
Less satisfied than previously
I like living where I am. Apart from the dog poo.
Not Democratic at all for the towns people it's what you the council want say and do not us the Public
hate the area
Lack of Policing becoming more evident each day
I was born and brought up in Ryedale, after moving away for uni and work it's been a fantastic year and a half so far being back. This is my home and I love it.
Ryedale is a wonderful place to live and I feel privileged to be here, however living rurally makes it harder to access services.



<p>Every year things in Malton and Norton seem to get worse. From the stupid changes to road systems to the lack of police and continuous rise in drug users in the Malton area.</p>
<p>Too much traffic in residential areas. Not enough free parking.</p>
<p>It's not a really terrible place to live, it is just a mediocre town</p>
<p>Timescale to implement development of eyesores are far too unreasonable</p>
<p>Be better if no caravan sites were being illegally created</p>
<p>Access to and from cities is awful due to poor infrastructure</p>
<p>I live near the cattle market. The lorry wash is used often from 7 in the morning to 10 at night. It is noisy and unhygienic. There are no screens to prevent the spray escaping and you frequently get a face full of dirty water as you walk past.</p>
<p>Disability access to walks, public footpaths etc... is none existent. Parking in Norton for disabled is limited to one bay and this bay is frequently used by vans unloading to nearby shops. It has in the e of the bay a pole (displaying the disabled parking bay) next to the kerb which stops you opening your doors. Village is difficult to ge5 around on a scooter as in the only part with one side with paving, residents park on the pavement leaving those with wheelchairs, prams and scooters having to walk on a busy road including negotiating a speed bump.</p>
<p>Glad I only rent - wouldn't want (or could even afford it) to buy in the area - you hear so many reports of the new builds being below standard</p>
<p>So long as the threat form Fracking has gone</p>
<p>I'm proud of where I live</p>
<p>Need more bins for recycling.</p>
<p>Vandalism and anti social behaviour is increasing in the village.</p>
<p>Bring more family things to do that don't cost the earth</p>



**Q7: Have you any further comments on the Ryedale District Council Budget and Council Tax levels for 2020/21?**

The council should not run services which are aiming to make a profit (garden waste/lifeline/pest control) - leave this to businesses. The council's income from Council Tax and expenditure should be on par with one another.
To repeat my earlier comments re some of those on pension are finding it difficult to cope.
Would hope increased taxation provides better services. Any surplus to be invested to make the peoples lives better through things everyone uses daily. Refund and staff services stripped bare rather than building projects. Malton/Norton has expanded rapidly and services need to keep pace
No
Don't agree with payment been spread over 10 months, there are 12 months in a year, so why aren't payments spread over 12 months.
No
Council tax is too high and money is wasted on councillors who don't add anything.
Don't put it up too much.
More enforcement should be made available regarding signs, unauthorised works and untidy sites
Not Democratic at all for the towns people it's what you the council want say and do not us the Public
either provide proper service or stop putting up taxes you cannot have it both ways
A Rip Off
Tackle the pot holes
Additional funds should be raised through the prolific residential developments being constructed rather than the burden being put on residents bills. More houses = more council tax so why should bills increase as well?
Free collection of large household goods to prevent fly tipping, other councils do it why not Ryedale.



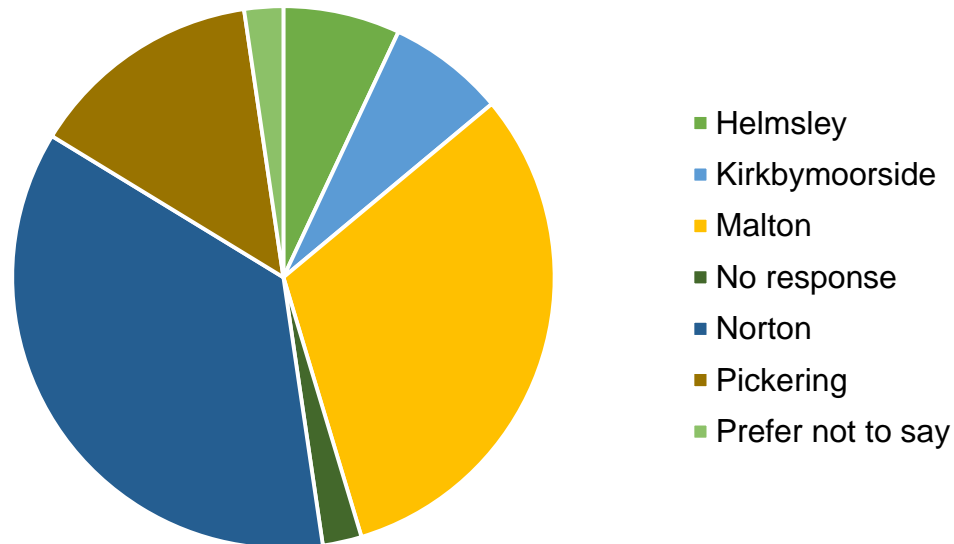
<p>Actually lower council tax 😊</p>
<p>Why do council office workers need to be in 9-5 when starting and finishing later would free up roads and increase productivity for non-council workers? This would provide savings for everyone and this not require an increase in tax</p>
<p>Our roads and pavements are in a shocking state. I know this is Highways, but surely the extra income from all the new builds should be spent on the infrastructure of our towns? Where else does it go? Malton and Norton have increased dramatically in size yet none of the finances raised for the council by this seem to have been spent on providing the extras required. In no particular order, for example doctors, the hospital, schools, roads, pavements; all are in desperate need of money being spent on improvements. When will this be happening?</p>
<p>New house building should be shared between Malton &amp; Norton, seems to be Norton has less services yet is earmarked for most of new constructions. Seems that 'money talks' in Malton as people are more well off in the affluent areas.</p>
<p>Everything you do should focus on the climate change emergency. This is the most important issue facing every single person in Ryedale.</p>
<p>As long as there is a real need, then that is ok. No one wants to be paying more for no reason at all</p>
<p>Please consider this!!!</p>





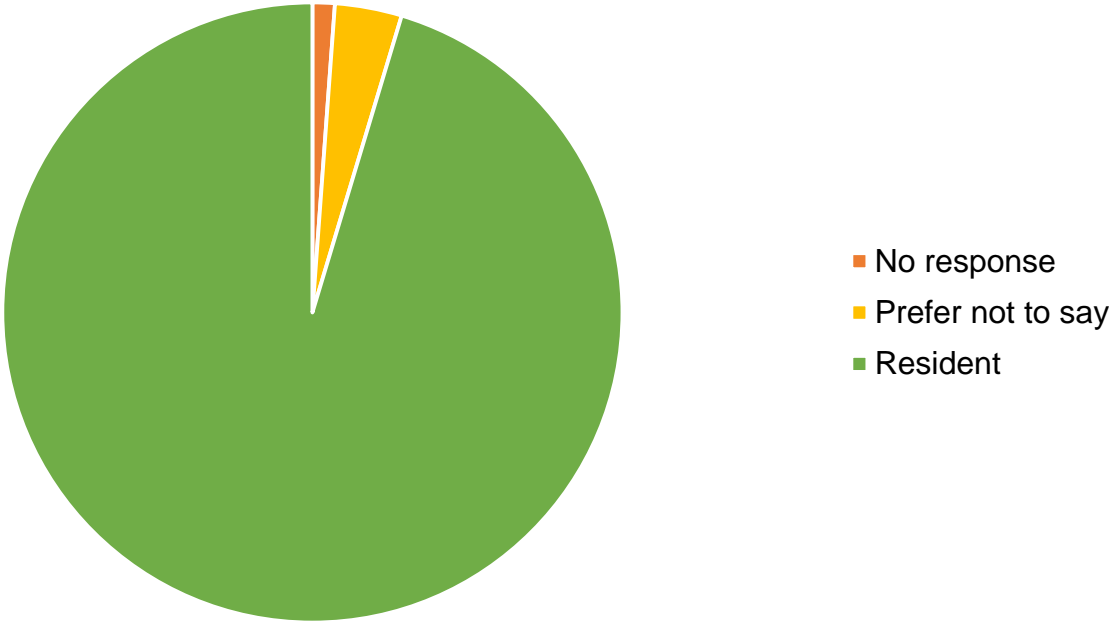
**Q8: Which of the following towns do you live in or closest to?**

Town	Which of the following towns do you live in or closest to?	% (2 d.p.)
Helmsley	6	6.98%
Kirkbymoorside	6	6.98%
Malton	27	31.40%
No response	2	2.32%
Norton	31	36.05%
Pickering	12	13.95%
Prefer not to say	2	2.32%
<b>TOTAL</b>	<b>86</b>	<b>100.00%</b>





Q9: Are you responding as a...?



	Are you responding as a.....?	% (2 d.p.)
No response	1	1.16%
Prefer not to say	3	3.49%
Resident	82	95.35%
<b>TOTAL</b>	<b>86</b>	<b>100.00%</b>