



Ryedale District Council

REPORT TO: North Yorkshire Building Control Partnership Board

DATE: 29 September 2010

REPORTING OFFICER: Les Chapman
Head of Building Control

SUBJECT: Performance 1 April 2009 – 31 August 2010

1.0 PURPOSE OF REPORT

- 1.1** To receive a report on the Building Control Partnership's operational performance from 1 April 2010 to 31 August 2010.

2.0 RECOMMENDATIONS

- 2.1** That the Report be noted.

3.0 BACKGROUND

- 3.1** To provide Members with information on the current position within the Partnership on performance management issues.

4.0 POLICY CONTEXT

- 4.1** This policy falls within the Partnership's objectives and values in providing excellence in customer services, delivery of a high quality service and respecting our employees and responding to their needs.

5.0 REPORT

5.1 Performance

5.2 Set out in Appendix 1 is the Covalent performance report from 1 April 2010 to 31 August 2010.

5.3 Over the past 5 months the Partnership has seen a reduction in performance across a number of areas. The main areas are:

- BC1 Check plans within 10 working days. For the first time in several years the target has not been met, this is mainly due to staff levels and holidays. Changes to site areas should make available additional staff for checking.
- BC3 Plans over statutory time period. There has been an increase in the number of plan exceeding the statutory time period, with an increasing number in the last two months due to staffing levels and holiday periods.
- BC4 Applications approved first time. Again due to staffing levels it has not been possible to contact agents and chase up amendments resulting in the application having to be rejected.

5.4 Resulting from the recent redundancies it has been necessary to re-organise site inspection areas, reducing these from 12 to 11. These changes will become operational on the 4th October 2010. These changes will provide an additional officer for plan checking duties and also provide area relief as and when required.

6.0 TRAINING

6.1 The Partnership continues to hold bi-monthly CPD events for Officers.

6.2 All Building Control officers have attended seminars on changes to the regulations relating to Parts F (ventilation) L (thermal) and J (combustion appliances); senior staff have attended a seminar on changes to the Charge Regulations.

7.0 LEGAL IMPLICATIONS

7.1 There are no legal implications.

8.0 RISK ASSESSMENT

- 8.1** By not monitoring its performance against the Business Plan and corporate objectives the Partnership risks service failure and not meeting the expectations of customers and partner authorities.

9.0 CONCLUSION

- 9.1** It is essential that the Board continue to monitor the Partnership's performance against the Business Plan to ensure each partner authority receives an efficient and effective building control service.

Background Papers: Previous Board Minutes

OFFICER CONTACT:

Please contact Les Chapman, Head of Building Control if you require any further information on the contents of this report. The officer can be contacted on 01347 825760 or at les.chapman@nybcp.org