



OVERVIEW AND SCRUTINY COMMITTEE

Thursday 10 February 2022 at 6.30 pm

Council Chamber - Ryedale House, Malton, North Yorkshire YO17 7HH

Agenda

- 1 **Apologies for absence**
- 2 **Minutes of the meeting held on 20 January 2022** (Pages 3 - 6)
- 3 **Urgent Business**
To receive notice of any urgent business which the Chairman considers should be dealt with at the meeting as a matter of urgency by virtue of Section 100B(4)(b) of the Local Government Act 1972.
- 4 **Declarations of Interest**
Members to indicate whether they will be declaring any interests under the Code of Conduct.

Members making a declaration of interest at a meeting of a Committee or Council are required to disclose the existence and nature of that interest. This requirement is not discharged by merely declaring a personal interest without further explanation.
- 5 **Scrutiny Review on Staff Appraisals** (Pages 7 - 16)
- 6 **Customer Complaints and Compliments Q3 2021-22** (Pages 17 - 34)
- 7 **Timetable of Meetings** (Pages 35 - 38)
- 8 **Decisions from other Committees**
Policy and Resources Committee held on 3 February 2022
- 9 **O&S Forward Plan** (Pages 39 - 40)

10 **Any other business that the Chairman decides is urgent.**