

## Overview and Scrutiny Committee

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Held at Council Chamber, Ryedale House, Malton  
on Tuesday 16 November 2021

### Present

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Councillors King, Middleton (Chair), Oxley, Raper and Wass (Vice-Chair)

### In Attendance

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Simon Copley, Owen Griffiths, Margaret Wallace.

### Minutes

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49      **Apologies for absence**

Apologies were received by Cllrs Raine, Cussons, Garbutt Moore, and Riby.

50      **Minutes of the meeting held on 21 October 2021**

<b>Decision</b>
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That the minutes of the meeting of the Overview and Scrutiny Meeting held on 21 October 2021 be approved and signed by the Chair as a correct record.
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Voting Record

Unanimous

51      **Urgent Business**

There was no urgent business.

52      **Declarations of Interest**

There were no declarations of interest.

53      **Customer Complaints and Compliments Q2 2021/22**

Considered- The report of the Project Director, People and Resources.

<b>Decision</b>
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That the Committee noted and endorsed the continued good performance of complaints and compliments received in the second quarter of 2021/22 of the reporting cycle.
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Voting Record

Unanimous

54      **Decisions from other Committees**

The observers were invited to feed back any information of note from the Policy and Resources Committee meeting on 11 November. The full minutes are to be circulated to members, when available, ahead of the next Overview and Scrutiny Committee meeting on 16 December.

55      **Any other business that the Chairman decides is urgent.**

There being no other business, the meeting closed at 6:45pm.