



OVERVIEW AND SCRUTINY COMMITTEE

Thursday 30 September 2021 at 6.30 pm

Council Chamber - Ryedale House, Malton, North Yorkshire YO17 7HH

Agenda

- 1 Emergency Evacuation Procedure**
The Chairman to inform Members of the Public of the emergency evacuation procedure.
- 2 Apologies for absence**
- 3 Minutes of the meeting held on 28 July 2021** (Pages 3 - 6)
- 4 Urgent Business**
To receive notice of any urgent business which the Chairman considers should be dealt with at the meeting as a matter of urgency by virtue of Section 100B(4)(b) of the Local Government Act 1972.
- 5 Declarations of Interest**
Members to indicate whether they will be declaring any interests under the Code of Conduct.

Members making a declaration of interest at a meeting of a Committee or Council are required to disclose the existence and nature of that interest. This requirement is not discharged by merely declaring a personal interest without further explanation.
- 6 Customer Complaints and Compliments Q1 2021/22** (Pages 7 - 18)
- 7 Risk Management Update** (Pages 19 - 54)
- 8 Revised Equalities Scheme** (Pages 55 - 82)

- 9 **Progress Report on the Implementation of the Climate Change Action Plan and Associated Projects** (Pages 83 - 96)
- 10 **LGO Annual Review Letter 2020/21** (Pages 97 - 106)
- 11 **Review of Workplan** (Pages 107 - 110)
- 12 **Membership of Task Groups**
- 13 **Decisions from other Committees** (Pages 111 - 116)
Policy and Resources Committee held on 29 July 2021

Minutes from Policy and Resources Committee held on 23 September 2021 to follow.
- 14 **Any other business that the Chairman decides is urgent.**