



OVERVIEW AND SCRUTINY COMMITTEE

Thursday 10 June 2021 at 6.30 pm

Council Chamber - Ryedale House, Malton, North Yorkshire YO17 7HH

IMPORTANT: The Council fully recognises and respects the role and importance of democratic meetings and is committed to protecting the health and safety of Elected Members and Officers who participate. Risk assessments are undertaken in advance of each meeting, and are reviewed on an ongoing basis.

Social distancing measures will be in place throughout the meeting, however it is important that you **do not attend** the meeting if **you or anyone in your household** are required to self-isolate due to receiving a positive COVID-19 test result, having symptoms of COVID-19, or having been told that you have been in contact with someone who has tested positive for COVID-19.

For the purpose of public transparency and accountability, the meeting will be live streamed online. The livestream can be accessed here:

<https://www.youtube.com/channel/UCZCvPUsJOLwMJ9ukDsGf0Hw>

For health and safety reasons and in accordance with our risk assessment, members of the public are asked to follow the meeting via this method rather than attending in person. If you are unable to access the meeting this way, please contact us so that we can explore whether any safe alternative option is possible. The media will be able to report on proceedings from the live stream.

Agenda

- 1 Emergency Evacuation Procedure**
The Chairman to inform Members of the Public of the emergency evacuation procedure.
- 2 Apologies for absence**
- 3 Minutes of the meeting held on 22 April 2021** (Pages 3 - 4)
- 4 Urgent Business**

To receive notice of any urgent business which the Chairman considers should be dealt with at the meeting as a matter of urgency by virtue of Section 100B(4)(b) of the Local Government Act 1972.

5 Declarations of Interest

Members to indicate whether they will be declaring any interests under the Code of Conduct.

Members making a declaration of interest at a meeting of a Committee or Council are required to disclose the existence and nature of that interest. This requirement is not discharged by merely declaring a personal interest without further explanation.

6 Customer Complaints and Compliments Q4 2020/21 (Pages 5 - 26)

7 Appointment of Corporate Governance Standards Sub-Committee

8 Decisions from other Committees

Policy and Resources Committee held on 27 May 2021, minutes to follow.

9 O&S Forward Plan (Pages 27 - 32)

10 Any other business that the Chairman decides is urgent.