



Ryedale District Council

REPORT TO: North Yorkshire Building Control Partnership Board

DATE: 29 June 2011

REPORTING OFFICER: Les Chapman
Head of Building Control

SUBJECT: Performance 1 April 2010 – 31 March 2011

1.0 PURPOSE OF REPORT

1.1 To receive a report on the Building Control Partnership's operational performance from 1 April 2010 to 31 March 2011.

2.0 RECOMMENDATIONS

2.1 That the Report be noted.

3.0 BACKGROUND

3.1 To provide Members with information on the current position within the Partnership on performance management issues.

4.0 POLICY CONTEXT

4.1 This policy falls within the Partnership's objectives and values in providing excellence in customer services, delivery of a high quality service and respecting our employees and responding to their needs.

5.0 REPORT

5.1 Performance

5.2 Set out in Appendix 1 is the covalent performance report from 1 April 2010 to 31 March 2011.

5.3 Over the past 12 months the Partnership has achieved its targets or where not achieved these are within an acceptable tolerance. The exceptions are:

- BC3 Plans over statutory time period. There were a total of thirty five applications which exceeded the statutory time period. A number of these relate to applications being submitted prior to changes in the Regulations which were not fully developed at the time of deposit and to try to resolve these issues applicants were allowed greater time to submit amendments. Reduced staffing also impacted on plan checking due to priority being given to site cover.

- BC11 Percentage of market share within Schedule 1 (Housing). Failed due to a significantly high number of initial notices for large housing developments being received prior to changes in the Regulations. Many of these were submitted prior to gaining planning permission.

- BC12 Percentage of market share within Schedule 2/3 in the domestic and commercial sectors. The year value of 81% against a target of 90% is slightly misleading when compared to last year prior to Richmondshire joining the Partnership. The actual value for the four authorities indicates an 86% market share which would be a 2% improvement on the previous year. However the high volume of initial notices within the Richmondshire area brings the percentage down to 81%.

- BC13 CPD Training. The Partnership has not been able to support the level of CPD training during the financial year due to operational demands.

- BC15 Income gained through LABC Partnerships. The number of LABC Partnership applications slightly increased on the previous year. However, overall there has been a significant reduction in partner applications due to the current recession whilst competitor activity remains reasonably constant with the exception of Richmondshire. This clearly indicates that confidence in undertaking major developments has not yet returned or companies are not using the partnership scheme as intended.

6.0 TRAINING

- 6.1** The Partnership continues to hold bi-monthly CPD events for Officers.
- 6.2** Michelle Lanaghan and Daniel Page are awaiting the results of the Diploma in Management Studies which will be known in early July.
- 6.3** Michelle Lanaghan has commenced her professional examination and diary for the Royal Institute of Chartered Surveyors.
- 6.4** Simon Nichol has completed year 3 of a five year BSC Honours degree in Building Surveying at Northumbria University.
- 6.5** Julie Chapman has completed part-time HNC in Construction at York College. Results will be issued shortly.

7.0 CUSTOMER AND AGENT SURVEYS

- 7.1** A copy of the results for the year 2010/11 customer surveys has been emailed to Members and a hard copy will be available at the meeting.

8.0 LEGAL IMPLICATIONS

- 8.1** There are no legal implications.

9.0 RISK ASSESSMENT

- 9.1** By not monitoring its performance against the Business Plan and corporate objectives the Partnership risks service failure and not meeting the expectations of customers, partner authorities and CPA requirements.

10.0 CONCLUSION

- 10.1** It is essential that the Board continue to monitor the Partnership's performance against the Business Plan to ensure each partner authority receives an efficient and effective building control service.

Background Papers: Previous Board Minutes

OFFICER CONTACT:

Please contact Les Chapman, Head of Building Control if you require any further information on the contents of this report. The officer can be contacted on 01347 825760 or at les.chapman@nybcp.org