

	2019/20 Number of complaints received	2018/19 Number of complaints received	Difference
Community Team	5	4	+1
Corporate Services	0	0	0
Customer Services	1	1	0
Democratic Services	0	1	-1
Economic Development	0	0	0
Environmental Health	2	2	0
Facilities	0	4	-4
Housing	6	4	+2
Human Resources	0	1	-1
ICT	0	2	-2
Legal Services	3	1	+2
Planning and Regulatory Services	18	6	+12
Revenues and Benefits	8	5	+3
Ryecare	0	2	-2
Streetscene	17	27	-10
TOTAL	60	60	0

