

**Appendix 2  
Comparative Information**

North Yorkshire District Councils

Council	Number of Complaints / Enquiries received by the Ombudsman	Progressed to detailed investigation stage	Upheld decisions	Not Upheld	Percentage of upheld decisions subject to detailed investigation (%)
Craven DC	7	1	0	1	0%
Hambleton DC	15	5	0	5	0%
Harrogate BC	31	9	3	6	33%
Richmondshire DC	4	0	0	0	N/A
<b>Ryedale DC</b>	<b>7</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>100%</b>
Scarborough BC	15	3	1	2	33%
Selby DC	19	5	3	2	60%

Family Group of Councils

Council	Number of Complaints / Enquiries received by the Ombudsman	Progressed to detailed investigation stage	Upheld decisions	Not Upheld	Percentage of upheld decisions subject to detailed investigation (%)
Babergh DC	13	7	2	5	29%
Cotswold DC	7	3	1	2	33%
Craven DC	7	1	0	1	0%
Derbyshire Dales DC	10	1	0	1	0%
Eden DC	6	4	1	3	25%
Forest of Dean DC	10	2	2	0	100%
Hambleton DC	15	5	0	5	0%
Malvern Hills DC	6	4	2	2	50%
Melton BC	10	4	2	2	50%
Mid Devon DC	11	3	1	2	33%
North Devon Council	20	5	3	2	60%
Richmondshire DC	4	0	0	0	N/A
<b>Ryedale DC</b>	<b>7</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>100%</b>
District Councils average					45%